Twelve volunteers were recognized and honored for their milestone years (anniversary recognition of date started in 5-year increments) on Tuesday, April 14, 2015 at the Volunteer Partners and Volunteer Service Department Open House. The following volunteers were honored:

- 20 Years
  - Theresa Spletstoser
  - Kitty Pille

- 15 Years
  - Bert Hagman
  - Dick Hazelton
  - Diane Richards

- 10 Years
  - Judy Amundson
  - Kathy Dawald
  - Virginia Hartmann

- 5 Years
  - Dennis Lackey
  - Barb Heuschele
  - Judy Peak
  - Paul Vanderheiden

At the present time there are ten volunteers who assist in the Regional Cancer Center. When asked why they volunteer and enjoy volunteering in the Regional Cancer Center, all stated they enjoy interacting and visiting with the patients and families, escorting patients to Radiology and other departments and acting as "hosts and hostesses." Words the volunteers used to describe the staff included wonderful, upbeat, kind, positive and supportive. As one volunteer stated, "It is a privilege to help," and another said volunteering was a way to "give back" after being a patient and while a patient. The volunteers stated they "really enjoy the time spent volunteering at the Regional Cancer Center."

The volunteers include: Ken Anderson, Joni Anderson, Miriam Carr, Patti Johnson, Carole Klinke, Rosemary Kovar, Mavis LeBarron, Bill McCullough, Julia Rohn and Penny Miller.

Thank you, Volunteers, for your dedication and for giving your time so generously!
Dear Volunteer Partners,

I enjoy living in Wisconsin for many reasons, one being we are able to experience the beauty of all four seasons. I’m willing to bet spring is a favorite season for most of us. It’s a wonderful time of year filled with warmer breezes, bluer skies, and daffodils and tulips bursting forth to brighten our days.

I also appreciate this time of year because HSHS Sacred Heart Hospital hosts a wonderful event every spring: The Monsignor Klimek Healing Presence Endowment Lecture Series. This year, we had the pleasure of welcoming Ken Ross, son of Elisabeth Kübler-Ross. As you may know, Dr. Kübler-Ross was a world-renowned psychiatrist and author, credited for changing how the world cares for the terminally ill and dying. She was also the first person to acknowledge the five stages of grief. During his presentations at the Monsignor Klimek event, Ken Ross shared an intimate portrayal of the compassion and understanding his mother offered when working with the sick, suffering and dying. I know Monsignor Klimek was often inspired by the good and faithful work of Dr. Kübler-Ross. Having her son share stories of her life and legacy seems most fitting during a lecture series that is carried out in Monsignor Klimek’s name and honor.

There are hundreds of inspiring quotes attributed to Elisabeth Kübler-Ross. I came upon this quote and thought of the wonderful ministry provided by our Volunteer Partners: “As far as service goes, it can take the form of a million things. To do service, you don’t have to be a doctor working in the slums for free, or become a social worker. Your position in life and what you do doesn’t matter as much as how you do what you do.”

The dedicated service that you offer to our patients, families, colleagues and physicians is immeasurable. Each time you gently take the hand of a patient, offer a word of comfort to a family member, or encourage our colleagues and physicians in their work, you make a difference. Your cheerful and faithful presence helps Sacred Heart Hospital be a place of compassionate care and healing.

On behalf of the Hospital Sisters, the Administration, and the Board of Directors, please accept our deepest gratitude for all you do. Please know that the gift of your time and talent is very much appreciated.

Sincerely,
Julie Manas
President and CEO, Sacred Heart Hospital

Volunteers
Please accept our special thanks
For bringing joy and cheer.
Your friendly smile and giving heart
Are felt throughout the year.

Spotlight on Volunteers
Volunteers in the Regional Cancer Center complement staff and assist outpatients in a way to help make their visit to the Cancer Center more pleasant and stress free. The following are some of the responsibilities:

• Provide interaction in the waiting room for outpatients and/or families awaiting completion of their visit
• Keep snack counter stacked with snacks
• Check coffee regularly and make fresh coffee when needed
• Wipe down counters, and dispose and/or rearrange floral arrangements as needed, and empty recycling containers
• Check magazines and newspapers to discard old ones and straighten display
• Refill candy baskets and keep waiting area neat
• Keep wheelchairs available
• Transport outpatients to various places such as Radiology and take lab specimens to Lab
• Help in a clerical capacity when needed
• Additional duties and responsibilities when requested by staff. (Continued on back page)
Volunteers Make a Difference

Volunteers have hearts of gold Helping people, young and old.

FOR SALE: "Helpful Hints" Almanac - $5.00 (While Supplies Last)
See Volunteer Services Department
Make checks out to HSHS Sacred Heart Hospital

Volunteer Partners

A note from your President

My term as President of the Volunteer Partners ends on June 30, 2015, and this past year has been a very good one. I have enjoyed working with the volunteers on various activities, and was supported by an excellent team of volunteers on the board of directors. It has been an honor to serve during our 75th anniversary and be reminded of our beginning in 1899, where we started and where we are today. As part of Sacred Heart Hospital's 125th anniversary, the Volunteer Partners contributed an item for the Time Capsule, which included a volunteer brochure, a copy of the first constitution and bylaws of the Guild, a copy of the Daily Point of Light Award certificate, and a bookmark stating "Honoring & Celebrating our Volunteer Heritage 1939-2014, 75 Years of Caring Hearts and Helpful Hands."

Our fundraising events were very successful and included a Linen Fair, Jewelry & Gift Sale and Uniform Sale. The 29th Love-Lights Program, one of our biggest fundraisers, was successful and proceeds supplement The Healing Place. The Gift Shop continues to provide the Volunteer Partners' largest income which provides funds for hospital equipment.

On Christmas Eve morning, I helped distribute a gift to each patient with wishes that Christmas and the New Year bring blessings of health and healing. As President, I was privileged to present the first baby born at Sacred Heart Hospital in 2015 with a gift of $100 and a beautiful layette set. Coming events for the Volunteer Partners include the Advance Directives Seminar and the popular Pie and Ice Cream Social.

To all volunteers, a big "thank" you for your dedication and service. Your help at various activities was very much appreciated. Beginning July 1, 2015, I will turn the presidency over to Don Winrich. However, I will continue to serve and contribute to the Volunteer Partners' causes to the best of my ability.

Thank you and May God Bless and Watch Over You.
Sylvia Emerson, 2014/15 Volunteer Partners President

Directly Speaking...

Does anyone besides me feel like we are on a whirlwind merry-go-round? It is hard to keep pace with all the location moves within the hospital, but great things are happening and for that we give thanks. There has been a domino effect with the onset of these changes, starting with the Volunteer Services department move (at least that is my perspective). Several months back I had hinted at a potential move, but we weren't quite sure if and when it would occur. Well, "later became sooner," and we moved rather rapidly from our former lower level location to our beautiful first-floor surroundings.

It was quite an accomplishment paring down to one-third the size, but with the tremendous help of volunteer Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to

It will take time to settle into our new place and routine, but I witness more positivity each day with volunteers coming and going as they familiarize themselves with the transition. Thanks for adapting to this conversion. Just like the caterpillar emerging from its cocoon and transforming into a beautiful butterfly, so too have we transformed into our lovely surroundings. I look forward to many years ahead with greater visibility for our volunteers and program.

"To bring about the new takes not just a development of the old, but a radical leap forward - revolutionary and transforming - and that requires extra factors that were not present before." Belsebuub, Gazing Into the Eternal: Reflections Upon a Deeper Purpose to Living

Let’s radically leap forward as we continue our volunteer journey as an always hospital for excellence in patient care.

With Gratitude,
Mary Pengra
The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers, who will be honored in the TAG (Tuition Assistance Grant) Program: Sharon Negrini and Helen Adler.

Our sympathy and prayers to the following volunteers on the loss of a family member: Barb Filla, Paul and Cathy Vandheiden, Mananne and Russ McElroy, Sandy Hart, Nita Knefel, Jennifer Lashley, Theresa Spletstoser, Arly Gruber and Don Winrich.

PUBLIC POLICY AND EDUCATION

TIPS ON CONTACTING YOUR LEGISLATORS
One of the most important and useful things that you can do as a hospital volunteer is to contact your legislators whenever important legislation is being considered pertaining to health care. Unfortunately, many people feel intimidated and nervous about contacting legislators because they are not sure what they should do.

In the coming months you will be asked to contact your legislators regarding important health care issues that would directly affect Sacred Heart Hospital. I would like to give you some very simple but effective suggestions regarding contacting legislators. It is far easier than you think. The most common way is to correspond through letters, faxes, or emails. I have talked to numerous legislators and they all tell me that this is a very easy way to let them know about your concerns. Perhaps the easiest way is by making a personal telephone call to your legislator’s office. While you may not be able to speak to your representative at that time, there will always be someone available who will listen to your concerns.

Whether you choose to use, please remember the following points:

1. Be Brief. To be effective, you need to be succinct and brief.
2. Be Courteous. Never give false or misleading information.
3. Personalize your message. Cite examples from your own experiences to support your position whenever possible.
4. Be Direct. Never threaten or make rash statements that are rude.
5. If you have any questions regarding contacting your representatives either in Madison or Washington please feel free to email me at themayberryguru@gmail.com

“The Volunteer Partners donate money to the Tuition Assistance Grant Program that assist hospital staff to enhance their knowledge and skills through ongoing education. The donation is dedicated to the memory of volunteers who have died during the past year.

Joan Cook, Friendship Chair

Russ McElroy, Chair

HEALTH EDUCATION

SPRING IS HERE! BEEs, TICKs, MOSQUITOES ARE ON THE RISE!

Lyme disease is transmitted by the black-legged deer tick. The tick must be attached and feeding for 36-48 hours for infection to occur. People who are infected with Lyme disease can also be infected with other tick-borne diseases from the same bite. Ticks live in wooded and brushy areas and they find their way to the human hosts when humans walk through their habitats. The ticks then migrate to the warm areas of the body to feed. There are some risk factors associated with Lyme disease from a tick bite:

1. Participating in outdoor activities, such as gardening, hiking or being in areas where ticks are known to inhabit.
2. Having pets in the home that go out in areas where ticks reside.
3. Walking in areas with high grass, such as a field. Symptoms include: headache, fever, chills, rachitic and feeling unwell. The symptoms associated with Lyme disease may vary based upon the stage of infection. In the beginning it can be easy to mistake the symptoms as something as simple as the flu.

Treatment and Prevention: Treatment of Lyme disease is usually fairly simple. In most cases prevention is the best treatment. If you are going into an area known to be inhabited by ticks, you should:

1. Wear protective clothing that has been treated Permethrin.
2. Use bug repellent sprays that contain DEET.
3. Avoid wooded and grassy areas that have a high amount of leaf debris.
4. Walk in the center of trails.
5. Shower as soon as possible to wash off ticks.
6. Conduct a full body tick check once a day.
7. Check gear and pets for ticks. Pets can be treated with sprays. If someone is bitten by a tick, they can start preventative antibiotic immediately to prevent an infection from occurring.

For Your Information

PARTNERS OF WHA (WISCONSIN HOSPITALS ASSOCIATION)* HEAT Grassroots Advocacy/HEAT Legislative efforts in Madison and Washington, DC are making decisions that impact our patients and our community. How will they know the impact of their decisions on your delivery of healthcare if you don’t tell them?

WHAs grassroots advocacy efforts, through the Hospitals Education & Advocacy Team (HEAT) are part of the reason that WHA is well respected by Wisconsin legislators - because Wisconsin hospitals have thousands of individuals across the state who tell their legislators how they feel on important issues. Are you one of those individuals?

If not, you can be. Through the HEAT program, Wisconsin hospitals can positively impact the legislative process on issues they care about and they can speak with one voice. Volunteers can belong to HEAT by filling out an application (copies available in the Volunteer Services office) or by contacting Jenny Boese, Vice President of External Relations and Member advocacy at 608-274-1820 or email jboese@wha.org.

Become a member of HEAT and make a difference.

*Information from the website of Partners of Wisconsin Hospital Association, Inc.

THE HISTORICAL CORNER (FROM PREVIOUS MINUTES AND RECORDS)

"Sacred Heart Auxiliary presents $5,000 Check" was the headline of the Eau Claire Leader Telegram dated Wednesday June 2, 1974. The article stated the presentation of a $5,000 check to Matthew W. Hulker, Sacred Heart Hospital Administrator by Mrs. L. A. Hartkemeyer, Auxiliary President, to be used toward the new intensive Care Unit presently being remodeled and expanded. The article also stated, "The new 10-bed unit is scheduled for completion April 1, 1975 and in the new unit each bed will be visible from the centralization nursing station and have the potential of electronic physiologic monitoring.”

The presentation was part of the quarterly luncheon meeting of the Sacred Heart Hospital Auxiliary, which also included a fashion show.

ADVOCACY DAY

Close to 1,100 hospital leaders, employees, trustees and volunteers descended on Madison on April 28 to participate in the Wisconsin Hospital Association’s (WHA) Advocacy Day event. Volunteers attending from HSHS Sacred Heart Hospital included Ken Anderson, Georgia Haley, Barb Filla and Jaci Fuller. Advocacy Day is an annual event that connects hospital supporters with their legislators in Madison so lawmakers can learn how issues impact local hospitals and communities.

The morning event included Bonnie Olson, President of the Partners of WHA, leading the group in reciting the Pledge of Allegiance, followed by a presentation by Tucker Carlson, a well-known journalist and commentator. A legislative panel then answered questions regarding health-related issues. Governor Scott Walker addressed the group during the lunch. In the afternoon, 650 attendees, including the volunteers and colleagues from HSHS Sacred Heart and St. Joseph’s hospitals, met with their legislators to make them aware of key issues, such as Medicaid funding, protecting Wisconsin’s Worker’s Compensation program and Interstate Physician Licensure Compact.

Forty-eight colleagues and volunteers from HSHS St. Joseph’s and Sacred Heart Hospital attended the event. Thirty-nine took a bus to Madison, while eight drove — and one colleague even flew down!

DISTRICT SPRING MEETING

The Spring meeting of the West Central District of the Partners of WHA (Wisconsin Hospital Association), hosted by the River Falls Area Hospital Auxiliary, was attended by HSHS Sacred Heart Hospital Volunteer Partners Don Winrich, Barb Filla, Sharon Schug and Jaci Fuller. Held on April 21, 2012, the theme was “Bloom where you’re planted.”

The morning session included reports from State officers, with the State President Bonnie Olson, President, inviting all to the state convention in Madison October 6 - 8, with the theme "Join us in the Winners Circle." Also reporting were State President-Elect Mary Litch, explaining the Partners website; Cindy Himmel - Public Policy Chair, and Sherry Jelk, Health Education Chair. The District business meeting followed. The afternoon program was a presentation on acute and chronic lung conditions such as Chronic Obstructive Pulmonary Disease (COPD) and lung cancer, titled “Take a Deep Breath.”

Board Updates

A TIME TO REMEMBER

The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers, who will be honored in the TAG (Tuition Assistance Grant) Program: Sharon Negrini and Helen Adler.

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THE VOLUNTEER PARTNERS

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5. If you have any questions regarding contacting your representatives either in Madison or Washington please feel free to email me at themayberryguru@gmail.com

Ken Anderson
Volunteer Partners

For Your Information

Code of Integrity
HSRH Sacred Heart Hospital established a Code of Integrity and Business Conduct to highlight the principles that guide activities of the Hospital’s Board, Administration, Medical Staff, Allied Health Professionals, Employees and Volunteers. Every member of the Hospital community is responsible for adhering to this code.

The following gives you a general sense of what behavior is expected.

Do:
• Let truth, integrity and fairness be your guiding principles as you carry out your job.
• Treat all patients, employees, physicians and visitors with dignity, respect and courtesy.
• Document your activities accurately and completely.
• Maintain the confidentiality of all information related to patients and to the business of HSHS Sacred Heart Hospital.
• Disclose actual and potential conflicts of interest.
• Ask when you are unsure about the propriety of your actions.

Don’t:
• Accept cash gifts or any gifts without using a common sense approach.
• Offer to pay, or pay for patient or other referrals.
• Seek or accept payment for patient or other referrals you receive.
• Make a decision in a matter where you have an actual conflict of interest or the appearance of a conflict.
• Engage in political activity or make political contributions on behalf of HSHS Sacred Heart Hospital.
• Misuse HSHS Sacred Heart Hospital’s assets or put Hospital property to personal use.
• Discriminate against any patient, employee, physician, or visitor on the basis of age, race, creed, religion, disability, mental status, sex, sexual orientation, national origin, ancestry, citizenship or other legally protected status, i.e. marital status, veteran status.

In Case of Fire
At HSHS Sacred Heart Hospital, a fire is considered to be flame, smoke or smoke smell.

Use RACE to initiate the fire plan:
1.  P - Pull the safety pin from the top of the fire extinguisher.
2.  A - Aim the nozzle at the base of the fire.
3.  S - Squeeze the handle to discharge the extinguishing agent.
4.  S - Sweep the extinguishing agent across the base of the fire.

Each hospital department staffed will monitor halls, elevators, clear the halls and close doors as applicable in their area to prevent visitors and other staff from exiting the area or using the elevators. All physicians, independent licensed practitioners, volunteers and students will assist hospital colleagues in clearing the halls and closing doors in the area.

If you are not in your own department, remain where you are and assist colleagues in that location until the “ALL CLEAR” is given. All physicians, students, volunteers and other independent licensed personnel will remain and assist colleagues until the “ALL CLEAR” is given.

Fourth:
Extinguish the fire with fire extinguishers or evacuate to the next smoke compartment.

Second:
Activate the fire alarm:
1. Activate the fire alarm pull station.
2. Call the Operator on extension 4444.
3. Notify others in the area of “Code Red.”

Third:
Close the door(s) to contain the fire. Close all doors and windows. Clear corridors of any obstacles.

Do not allow use of elevators or stairs except by authorized personnel or unless directed to do so by the person in charge.

P Tudor Uniform Sale Fundraising Event
The Volunteer Partners sponsored a PRN Uniform Sale on February 17 and 18, 2015, with a profit of $719 which will be used for hospital needs and equipment. We would like to thank the following volunteers who helped at the sale: Carol Mieske, Kathy Ruscin, Judi Teske, Gloria McCann, Rosemary Kolar and Donna Hoffmann. Thank you for coming to assist on such a cold day! Your help was greatly appreciated!

Jaci Fuller, Chair
Sharon Schug, Co-Chair

Past Events

Pediatric Health Fair Held on April 8, 2015
The 37th Annual Pediatric Health Fair, as seen through a second grader’s point of view.

I excitedly stepped off my bus at the Eau Claire Indoor Sports Center to join about 1,000 other second graders from 17 schools in the Eau Claire area for an action-packed day sponsored by 3D Community Health. Thankfully, the event was split into a morning and a repeated afternoon session on April 8 to accommodate all of us. Each of us wore one of various colored stickers to identify our schools and to coordinate with the eight sessions that were offered.

A total of 16 Volunteer Partners led us to our stations, operated the buzzer or assisted in other ways. They were joined by 16 Memorial High School students operated the buzzer or assisted in other ways. They were joined by 16 Memorial High School students who were directed us and handed out bottles of water. My classmates included Bullying, Self-Defense, Financial Fitness, Cardiac Rehab, Nutrition, Hand Washing, Helmet Safety, and Dental Health.

At the end of the sessions, I participated in some good exercise. With a wealth of ideas and wisdom, I departed to my bus. Back at school, I was able to view information that had been sent along, and begin preparing a colored picture describing the logo GO for a coloring contest. It was a great day!

Sharon Schug, Peds Fair Chair

Volunteers Celebrate National Volunteer Month
April, designated as National Volunteer Month, and April 12 - 18, 2015 as National Volunteer Week were celebrated by the volunteers of HSHS Sacred Heart Hospital, with an open house.

“Rodeo Round Up” was the theme of the annual spring open house hosted by the Volunteer Partners and HSHS Sacred Heart Hospital held on April 24, 2015 from 11 a.m. to 2:00 p.m. in the Community Auditorium. Volunteers were encouraged to bring a friend and come in Western attire. Volunteers and hospital colleagues enjoyed visiting the handicrafters table with many beautiful handcrafts on display and the historical display which included photo albums and Volunteer Partners awards. Delicious refreshments were served.

Julie Manas, President and CEO, welcomed and thanked the volunteers for their service and dedication and quoted an Irish blessing, “When I count my blessings, I count you twice.” 2014/15 Volunteer Partners President Sylvia Emerson presided over the annual business meeting. The election of new board members for their service on the board and asked for a moment of silence for the volunteers who had passed away the past year.

Following the Open House, there were five lucky winners to the door prize drawings of 50 gift certificates to our very own Trinkets & Treasures Gift Shop. Winners included Shirley Olson, Janice Ray, Deb Jascor, Dick Hazelton and Virginia Hartmann. Congratulations to all!
Dear Volunteer Partners,

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Julie Manas
President and CEO, Sacred Heart Hospital

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- Refill candy baskets and keep waiting area neat.
- Keep wheelchairs available.
- Transport outpatients to various places such as Radiology and take lab specimens to Lab.
- Help in a clerical capacity when needed.
- Additional duties and responsibilities when requested by staff. (Continued on back page)
Upcoming Events

ADVANCE DIRECTIVES SEMINAR
The Volunteer Partners of HSHS Sacred Heart Hospital are hosting an Advance Directives Seminar for community members to learn about the importance of advance directives from both a legal and ethical point of view. An advance directive is a legal document which names a person who will make health care decisions if an individual is unable to make decisions personally. All volunteers and their family members are welcome to participate.

The event will take place Monday, June 1, from 6 p.m. until 7:30 p.m. in the Community Auditorium. Light refreshments will be provided. Members of the Center for Spiritual Care will give a presentation on advance directives, which can be filled out at the seminar. Attendees are asked to bring the contact information (name, address and phone number) of two people to be designated as their decision-making agents. The seminar will take place Monday, June 1, from 6 p.m. until 7:30 p.m. in the Auditorium. Light refreshments will be provided. Members of the Center for Spiritual Care will give a presentation on advance directives, which can be filled out at the seminar. Attendees are asked to bring the contact information (name, address and phone number) of two people to be designated as their decision-making agents.

Volunteer Designations of the Volunteer Partners:

- Tracy Morning, Hollie Mannon, Nicole Petesh, June Pikulski: People Services
- Jennifer Lubick, Tonya Minot, Tracy Morning: Surgical Services
- Leslie Howard, Jennifer Danzinger, Kayla Sommer: Sterile Processing
- Dianna Resnick, Jessica Schuch, Georga Smith, Kayla Sommer: Radiation Therapy
- Jennifer Stuber, Gift Shop Manager: Volunteer Office
- Jennifer Lesniewski, Joan Cook: Co-Chairs
- Janet Lesniewski, Chair: Volunteer Office

ANNUAL BUSINESS MEETING
The annual business meeting of the Volunteer Partners held on Tuesday, April 14, 2015, was called to order by President Sylvia Emerson. She welcomed everyone to the open house and to the business meeting. Elections were held, with the following elected to serve on the Volunteer Partners Board of Directors: Sharon Schug - President-Elect, Paul Stark - Treasurer, Jaci Fuller - Secretary, Sandra Harman - three-year term, Mary Rydberg - three-year term, Ken Anderson - two-year term, Sandy Gobler - two-year term, and Barb Filla - one-year term. Continuing on the board will be Steve Lange, Don Winnich - 2013/14 President and Sylvia Emerson - Past President. The oath of office, led by Barb Filla, Nominating Committee Chair, was then recited by all the members present of the Board of Directors of the Volunteer Partners.

TUITION ASSISTANCE GRANTS (TAG) AWARDED
The Volunteer Partners of HSHS Sacred Heart Hospital have donated money for tuition assistance to HSHS Sacred Heart Hospital employees in continuing education programs since 1988 when the Tuition Assistance Grant (TAG) program was established. This program provides funds to help with costs in addition to the Hospital’s Tuition Reimbursement Program.

Conditions for eligibility include: must be employed by HSHS Sacred Heart Hospital for a least a year, must be hired at a minimum of 20 hours per week, must be accepted in an accredited program and provide proof of enrollment. Tuition assistance applies only to the courses taken in the specified calendar year which are not covered by the Hospital’s Tuition Reimbursement Program.

This year the following employees are the recipients of the Tuition Assistance Grant of $300 each to enhance their knowledge and skills through continuing education:

NAME DEPARTMENT
Marcia Danzinger Oncology
Jessica Gugel Surgical Services
Robert Helland Surgical Services
Leslie Howard Surgical Services
Jennifer Lubick Sterile Processing
Tonya Minot Cancer Center
Tracy Morning Radiation Therapy
Holly Mannon Cardiology
Nicole Petesh Physician Practitioners
June Pikulski Cardiology

AnnuAl PIE & Ice cream social
The Volunteer Partners of HSHS Sacred Heart Hospital sponsor a Pie & Ice Cream Social each year for colleagues and volunteers as a way to say “thank you” for the support and participation in the Partners’ activities and fundraising events during the year. So, mark your calendars and plan to attend the 2015 Pie & Ice Cream Social on Wednesday, June 17 from 11 a.m. until 3 p.m. or until the pies are gone. The event will be held in Bishop/Treacy Hall. There will be over 18 varieties of pies to choose from, with the cost of a slice of delicious pie from Norske Nook $3.00 and free ice cream! Come and enjoy! Hope to see you on the 12th!

Janet Lesniewski, Chair

Volunteer Book
We are still in the process of putting together a cookbook sponsored by the Volunteers of HSHS Sacred Heart Hospital. We are currently in the process of typing all the recipes that were submitted and in the near future we will be sending them to the printer. We are somewhat delayed putting this together because we changed printers and now will have jumbo ‘jack’s from Audubon, to print the book for us. Once their typing is complete they will submit the typed forms back to us for proofing. When the proofing is complete, we will submit those to the printer and they can begin the process of printing the books.

By the time all the typing, proofing, and material organization is complete, I’m looking at late summer to early fall before we have the final product. Good things are worth waiting for.

Dan Winrich, President-Elect

Gift Shop News

I’m learning, or re-learning, the German language again, I hope my German teacher is proud! I took four years in high school and then two more at UWEC but due to the passing of time and my not speaking the language, I have forgotten quite a bit of it. My goal is to go to Germany for Oktoberfest and stay through Christmas while touring the country for the 12 weeks or so in between. Lofty goal but a girl’s got to look forward to something!

Jennifer Stuber, Gift Shop Manager

25% off one item in the Gift Shop

Good Through September 1, 2015 (some exclusions apply)
For Your Information

CODE OF INTEGRITY
HSHS Sacred Heart Hospital established a Code of Integrity and Business Conduct to highlight the principles that guide activities of the Hospital’s Board, Administration, Medical Staff, Allied Health Professionals, Employees and Volunteers. Every member of the Hospital community is responsible for adhering to this code.

The following gives you a general sense of what behavior is expected.

Do:
- Let truth, integrity and fairness be your guiding principles as you carry out your job.
- Treat all patients, employees, physicians and visitors with dignity, respect and courtesy.
- Document your activities accurately and completely.
- Maintain the confidentiality of all information related to patients and to the business of HSHS Sacred Heart Hospital.
- Disclose actual and potential conflicts of interest.
- Ask when you are unsure about the propriety of your actions.

Don’t:
- Accept cash gifts or any gifts without using a common sense approach.
- Offer to pay, or pay for patient or other referrals.
- Seek or accept payment for patient or other referrals you receive.
- Make a decision in a matter where you have an actual conflict of interest or the appearance of a conflict.
- Engage in political activity or make political contributions on behalf of HSHS Sacred Heart Hospital.
- Misuse HSHS Sacred Heart Hospital’s assets or put Hospital property to personal use.
- Discriminate against any patient, employee, physician, or visitor on the basis of age, race, creed, religion, disability, mental status, sex, sexual orientation, national origin, ancestry, citizenship or other legally protected status, i.e. marital status, veteran status.

IN CASE OF FIRE
At HSHS Sacred Heart Hospital, a fire is considered to be flame, smoke or smoke smell.

Use RACE to initiate the fire plan:

First: Remove the patient and/or visitors, under the supervision of staff, from the room.

Second: Activate the fire alarm: 1) Activate the fire alarm pull station. 2) Call the Operator on extension 4444. 3) Notify others in the area of “Code Red.”

Third: Close the door(s) to contain the fire. Close all doors and windows. Clear corridors of any obstacles.

Fourth: Extinguish the fire with fire extinguishers or evacuate to the next smoke compartment.

- P - Pull the safety pin from the top of the fire extinguisher.
- A - Aim the nozzle at the base of the fire.
- S - Squeeze the handle to discharge the extinguishing agent.
- S - Sweep the extinguishing agent across the base of the fire.

Each hospital department staffed will monitor halls, elevators, clear the halls and close doors as applicable in their area to prevent visitors and other staff from exiting the area or using the elevators. All physicians, independent licensed practitioners, volunteers and students will assist hospital colleagues in clearing the halls and closing doors in the area.

If you are not in your own department, remain where you are and assist colleagues in that location until the “ALL CLEAR” is given. All physicians, students, volunteers and other independent licensed personnel will remain and assist colleagues until the “ALL CLEAR” is given.

VOLUNTEER PARTNERS

PEDIATRIC HEALTH FAIR HELD ON APRIL 8, 2015
The 37th Annual Pediatric Health Fair, as seen through a second grader’s point of view.

I excitedly stepped off my bus at the Eau Claire Indoor Sports Center to join about 1,000 other second graders from 17 schools in the Eau Claire area for an action-packed day sponsored by 3D Community Health. Thankfully, the event was split into a morning and a repeated afternoon session on April 8 to accommodate all of us. Each of us wore one of various colored stickers to identify our schools and to coordinate with the eight sessions that were offered.

A total of 16 Volunteer Partners led us to our stations, operated the buzzer or assisted in other ways. They were joined by 16 Memorial High School students from their Health Occupations classes. The students also directed us and handed out bottles of water. My stations included Bullying, Self-Defense, Financial Fitness, Cardiac Rehab, Nutrition, Hand Washing, Helmet Safety, and Dental Health.

At the end of the sessions, I participated in some good exercise. With a wealth of ideas and wisdom, I departed to my bus. Back at school, I was able to view information that had been sent along, and begin preparing a colored picture describing the logo GO for a coloring contest. It was a great day!

Sharon Schup, Peds Fair Chair

VOLUNTEER PARTNERS

Past Events

PRN UNIFORM SALE FUNDRAISING EVENT
The Volunteer Partners sponsored a PRN Uniform Sale on February 17 and 18, 2015, with a profit of $779 which will be used for hospital needs and equipment. We would like to thank the following volunteers who helped at the sale: Carol Mieske, Kathy Ruscin, Judi Teske, Gloria McCann, Rosemary Kvar and Donna Hoffmann. Thank you for coming to assist on such a cold day! Your help was greatly appreciated!

Jaci Fuller, Chair
Sharon Schup, Co-Chair

VOLUNTEERS CELEBRATE NATIONAL VOLUNTEER MONTH
April, designated as National Volunteer Month, and April 12 - 18, 2015 as National Volunteer Week were celebrated by the volunteers of HSHS Sacred Heart Hospital, with an open house.

“Rodeo Round Up” was the theme of the annual spring open house hosted by the Volunteer Partners and HSHS Sacred Heart Hospital held on April 14, 2015 from 11 a.m. to 2:00 p.m. in the Community Auditorium. Volunteers were encouraged to bring a friend and come in Western attire. Volunteers and hospital colleagues enjoyed visiting the handcrafters table with many beautiful handcrafts on display and the historical display which included photo albums and Volunteer Partners awards. Delicious refreshments were served.

Julie Manas, President and CEO, welcomed and thanked the volunteers for their service and dedication and quoted an Irish blessing, “When I count my blessings, I count you twice!” 2014/15 Volunteer Partners President Sylvia Emerson presided over the annual business meeting. The election of and the installation of the 2015/16 Board of Directors members and officers were held. Mary Pengra, Director of Volunteer Services, presented awards to volunteers with milestone years. She thanked the outgoing board members for their service on the board and asked for a moment of silence for the volunteers who had passed away the past year.

Following the Open House, there were five lucky winners to the door prize drawings of $50 gift certificates to our very own Trinkets & Treasures Gift Shop. Winners included Shirley Olson, Janice Ray, Deb Jascor, Dick Hazelton and Virginia Hartmann. Congratulations to all!
HEALTH EDUCATION

SPRING IS HERE!
BEES, TICKS, MOSQUITOS ARE ON THE RISE!

Lyme disease is transmitted by the black-legged deer tick. The tick must be attached and feeding for 36-48 hours for infection to occur. People who are infected with Lyme disease can also be infected with other tick-borne diseases from the same bite. Ticks live in wooded and brushy areas and they find their way to the human hosts when humans walk through their habitats. The ticks then migrate to the warm areas of the body to feed. There are some risk factors associated with Lyme disease from a tick bite:

1. Participating in outdoor activities, such as gardening, hunting or hiking, in areas where ticks are known to inhabit.
2. Having pets in the home that go out in areas where ticks reside.
3. Walking in areas with high grass, such as a field.
4. Avoiding wooded and grassy areas that have a high amount of leaf debris.
5. Conducting a full body tick check once a day.
6. Conducting a full body tick check once a day.
7. Contacting governmental health agencies to report the presence of ticks.

The symptoms associated with Lyme disease may vary based upon the stage of infection. In the beginning it can be easy to mistake the symptoms as something as simple as the flu. The symptoms of Lyme disease may include:

- Headache
- Fever
- Chills
- Fatigue
- Muscle pain
- Rashes

Treatment and Prevention: Treatment of Lyme disease is usually fairly simple. In most cases prevention is the best treatment. If you are going into an area known to be inhabited by ticks, you should:

1. Wear protective clothing that has been treated Permethrin.
2. Use insect repellent sprays that contain DEET.
3. Avoid wooded and grassy areas that have a high amount of leaf debris.
4. Walk in the center of trails.
5. Shower as soon as possible to wash off ticks.
6. Conduct a full body tick check once a day.
7. Check gear and pets for ticks. Pets can be treated with sprays.
8. If someone is bitten by a tick, they can start preventative antibiotics immediately to prevent an infection from occurring.

Russ McElroy, Chair

*The Volunteer Partners donate money to the Tuition Assistance Grant Program which assist hospital staff to enhance their knowledge and skills through continuing education. The donation is dedicated to the memory of volunteers who have died during the past year.

Jen Kneefel, Jennifer Lashley, Theresa Spletstoser, Arly Gruber and Don Winnich

The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers, who will be honored in the TAG (Tuition Assistance Grant) Program:

- Sharon Negrini and Helen Adler

Our sympathy and prayers to the following volunteers on the loss of a family member:

- Barb Filla, Paul and Cathy Vandeheiden, Mananne and Russ McElroy, Sandy Hart, Nita Kneifel, Jenny Lashley, Theresa Spletstoser, Arly Gruber and Don Winnich

**TIPS ON CONTACTING YOUR LEGISLATORS**

- Be Courteous: Never threaten or make rash statements.
- Personalize your Message: Cite examples from your own experience.
- Be Accurate: Never give false or misleading information.

Whatever method you choose to use, please remember the following points:

- Be Brief: To be effective, you need to be succinct and brief.
- Be Accurate: Never give false or misleading information.
- Personalize your message: Cite examples from your own experiences to support your position whenever possible.
- Be Courteous: Never threaten or make rash statements that are rude.

If you have any questions regarding contacting your representatives either in Madison or Washington please feel free to email me at themayberryguru@gmail.com

K. Anderson

THE HISTORICAL CORNER (INFORMATION FROM PREVIOUS MINUTES AND RECORDS)

“Sacrred Heart Auxiliary presents 5,000 Cheeks” was the headline of the Eau Claire Leader Telegram dated Wednesday June 2, 1972. The article stated the presentation of a $5,000 check to Matthew W. Hubler, Sacred Heart Hospital Administrator by Mrs. J. A. Hartkemeyer, Auxiliary President, to be used toward the new Intensive Care Unit presently being remodeled and expanded. The article also stated, “The new 10-bed unit is scheduled for completion April 1, 1973 and in the new unit each bed will be visible from the centralized nurses station and have the potential of electronic physiologic monitoring.”

The presentation was part of the quarterly luncheon meeting of the Sacred Heart Auxiliary, which also included a fashion show.

ADVOCACY DAY

Close to 1,100 hospital leaders, employees, trustees and volunteers descended on Madison on April 28 to participate in the Wisconsin Hospital Association’s (WHA) Advocacy Day event. Volunteers attending from HSHS Sacred Heart Hospital included Ken Anderson, Georgia Haley, Barb Filla and Jaci Fuller. Advocacy Day is an annual event that connects hospital supporters with their legislators in Madison so lawmakers can learn how issues impact local hospitals and communities.

The morning event included Bonnie Olson, President of the Partners of WHA, leading the group in reciting the Pledge of Allegiance, followed by a presentation by Tucker Carlson, a well-known journalist and commentator. A legislative panel then answered questions regarding health-related issues. Governor Scott Walker addressed the group during the lunch. In the afternoon, 650 attendees, including the volunteers and colleagues from HSHS Sacred Heart and St. Joseph’s hospitals, met with their legislators to make them aware of key issues, such as Medicaid funding, protecting Wisconsin’s Worker’s Compensation program and Interstate Physician’s License Compact.

Fifty-four colleagues and volunteers from HSHS St. Joseph’s and Sacred Heart Hospital attended the event. Thirty-nine took a bus to Madison, while eight drove-and one colleague even flew down!

DISTRICT SPRING MEETING

The Spring meeting of the West Central District of the Partners of WHA (Wisconsin Hospital Association), hosted by the River Falls Area Hospital Auxiliary, was attended by HSHS Sacred Heart Hospital Volunteer Partners Dan Winnich, Barb Filla, Sharon Schug and Jaci Fuller. Held on April 27, 2015, the theme was “Bloom where you are planted.”

The morning session included reports from State officers, with the State President Bonnie Olson, President, inviting all to the state convention in Madison October 6 - 8, with the theme “Join Us in the Winners Circle.” Also reporting were President-Elect Mary Licht, explaining the Partners website; Cindy Hermal - Public Policy Chair, and Sherry Jellic, Health Education Chair. The District business meeting followed. The afternoon program was a presentation on acute and chronic lung conditions such as Chronic Obstructive Pulmonary Disease (COPD) and lung cancer, titled “Take a Deep Breath.”

For Your Information

PARTNERS OF WHA (WISCONSIN HOSPITALS ASSOCIATION)* HEAT Grassroots Advocacy/HEAT Legislators in Madison and Washington, DC are making decisions that impact our patients and our community. How will they know the impact of their decisions on your delivery of healthcare if you don’t tell them?

WHAs’ grassroots advocacy efforts, through the Hospital’s Education & Advocacy Team (HEAT) are part of the reason that WHA is well respected by Wisconsin legislators - because Wisconsin hospitals have thousands of individuals across the state who tell their legislators how they feel on important issues. Are you one of those individuals?

If not, you can be. Through the HEAT program, Wisconsin hospitals can positively impact the legislative process on issues they care about and they can speak with one voice. Volunteers can belong to HEAT by filling out an application (copies available in the Volunteer Services office) or by contacting Jenny Boese, Vice President of External Relations and Member advocacy at 608-274-1820 or email jboese@wha.org.

Become a member of HEAT and make a difference!

*Information from the website of Partners of Wisconsin Hospital Association, Inc.

PUBLIC POLICY AND EDUCATION

We, the TAG (Tuition Assistance Grant) Program* of the Volunteer Partners of WHA, wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers, who will be honored in the TAG Tuition Assistance Grant Program: Sharon Negrini and Helen Adler.

Our sympathy and prayers to the following volunteers on the loss of a family member:

- Barb Filla, Paul and Cathy Vandeheiden, Mananne and Russ McElroy, Sandy Hart, Nita Kneifel, Jennifer Lashley, Theresa Spletstoser, Arly Gruber and Don Winnich.

The donation is dedicated to the memory of volunteers who have died during the past year.

Joan Cook, Friendship Chair

For Your Information
**Happy Birthday**

**Volunteers Make a Difference**

Volunteers have hearts of gold Helping people, young and old.

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**FOR SALE:** "Helpful Hints" Almanac - $5.00 (While Supplies Last)

See Volunteer Services Department
Make checks out to HSHS Sacred Heart Hospital

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**A note from your President**

My term as President of the Volunteer Partners ends on June 30, 2015, and this past year has been a very good one. I have enjoyed working with the volunteers on various activities, and was supported by an excellent team of volunteers on the board of directors. It has been an honor to serve during our 75th anniversary and be reminded of our beginning in 1939, where we started and where we are today. As part of Sacred Heart Hospital's 125th anniversary, the Volunteer Partners contributed an item for the Time Capsule, which included a volunteer brochure, a copy of the first constitution and bylaws of the Guild, a copy of the Daily Point of Light Award certificate, and bookmark stating “Honoring & Celebrating our Volunteer Heritage 1939-2014, 75 Years of Caring Hearts and Helpful Hands.”

Our fundraising events were very successful and included a Linen Fair, Jewelry & Gift Sale and Uniform Sale. The 29th Love-Lights Program, one of our biggest fundraisers, was successful and proceeds supplement The Healing Place. The Gift Shop continues to provide the Volunteer Partners' largest income which provides funds for hospital equipment.

On Christmas Eve morning, I helped distribute a gift to each patient with wishes that Christmas and the New Year bring blessings of health and healing. As President, I was privileged to present the first baby born at Sacred Heart Hospital in 2015 with a gift of $100 and a beautiful layette set. Coming events for the Volunteer Partners include the Advance Directives Seminar and the popular Pie and Ice Cream Social.

To all volunteers, a big "thank" you for your dedication and service. Your help at various activities was very much appreciated. Beginning July 3, 2015, I will turn the presidency over to Don Winrich. However, I will continue to serve and contribute to the Volunteer Partners’ causes to the best of my ability.

Thank you and May God Bless and Watch Over You.

Sylvia Emerson, 2014/15 Volunteer Partners President

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**Directly Speaking**

Does anyone besides me feel like we are on a whirlwind merry-go-round? It is hard to keep pace with all the location moves within the hospital, but great things are happening and for that we give thanks. There has been a domino effect with the onset of these changes, starting with the Volunteer Services department move (at least that is my perspective). Several months back I had hinted at a potential move, but we weren't quite sure if and when it would occur. Well, "later became sooner," and we moved rather rapidly from our former lower level location to our beautiful first-floor surroundings.

It was quite an accomplishment paring down to one-third the size, but with the tremendous help of volunteer Sandy Hart and her "eagle eye" to organization as well as the power to tell me NO when I wanted to put something where it didn't make sense, we accomplished this task. Additional thanks to volunteer Patti Johnson for coming in another day to help with the move as well as to volunteer Jaci Fuller for moving the Volunteer Partners belongings. The transformation is amazing, and sincere thanks are extended to our Administration for providing our new home.

It will take time to settle into our new place and routine, but I witness more positivity each day with volunteers coming and going as they familiarize themselves with the transition. Thanks for adapting to this conversion. Just like the caterpillar emerging from its cocoon and transforming into a beautiful butterfly, so too have we transformed into our lovely surroundings. I look forward to many years ahead with greater visibility for our volunteers and program.

"To bring about the new takes not just a development of the old, but a radical leap forward - revolutionary and transforming - and that requires extra factors that were not present before." Belisewub, Gazing Into the Eternal: Reflections Upon a Deeper Purpose to Living

Let's radically leap forward as we continue our volunteer journey as an always hospital for excellence in patient care.

With Gratitude,

Mary Pengra

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**VOLUNTEER PARTNERS**

**FOR SALE:** "Helpful Hints" Almanac - $5.00 (While Supplies Last)

See Volunteer Services Department
Make checks out to HSHS Sacred Heart Hospital

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**Volunteers Make a Difference**

Volunteers have hearts of gold Helping people, young and old.
Upcoming Events

ANNUAL BUSINESS MEETING
The annual business meeting of the Volunteer Partners held on Tuesday, April 14, 2015, was called to order by President Sylvia Emerson. She welcomed everyone to the open house and to the business meeting. Elections were held, with the following elected to serve on the Volunteer Partners Board of Directors: Sharon Schug - President-Elect, Paul Stark - Treasurer, Jaci Fuller - Secretary, Sandra Harman - three-year term, Mary Rydborg - three-year term, Ken Anderson - two-year term, Sandy Gobler - two-year term, and Barb Filla - one-year term. Continuing on the board will be Steve Lange, Don Winnich – 2015/16 President and Sylvia Emerson - Past President. The oath of office, led by Barb Filla, Nominating Committee Chair, was then recited by all the members present of the Board of Directors of the Volunteer Partners.

TUITION ASSISTANCE GRANTS (TAG) AWARDED
The Volunteer Partners of HSHS Sacred Heart Hospital have donated money for tuition assistance to HSHS Sacred Heart Hospital employees in continuing education programs since 2008 when the Tuition Assistance Grant (TAG) program was established. This program provides funds to help with costs in addition to the Hospital’s Tuition Reimbursement Program.

Conditions for eligibility include: must be employed by HSHS Sacred Heart Hospital for at least a year, must be hired at a minimum of 20 hours per week, must be accepted in an accredited program and provide proof of enrollment. Tuition assistance applies only to the courses taken in the specified calendar year which are not covered by the Hospital’s Tuition Reimbursement Program.

This year the following employees are the recipients of the Tuition Assistance Grant of $300 each to enhance their knowledge and skills through continuing education:

NAME   DEPARTMENT
Nicole Pethes  Physician Practices
Holly Munion  Cancer Center
Tracy Morning  Radiology
Leslie Howard  Surgical Services
Roberta Helland  Surgical Services
Jessica Gugel  Oncology
Marcia Danzinger  People Services
NAME   DEPARTMENT
Michelle Willcut  Critical Care
Kayla Sommer  Cardiology
Georgia Smith  Cancer Center
Jessica Schuch  Laboratory Services
Anne Pretasky  Critical Care

ANNUAL PIE & ICE CREAM SOCIAL
The Volunteer Partners of HSHS Sacred Heart Hospital sponsor a Pie & Ice Cream Social each year for colleagues and volunteers as a way to say “thank you” for the support and participation in the Partners’ activities and fundraising events during the year. So, mark your calendars and plan to attend the 2015 Pie & Ice Cream Social on Wednesday, June 17 from 11 a.m. until 3 p.m. or until the pies are gone. The event will be held in Bishop/Treacy Hall. There will be over 18 varieties of pies to choose from, with the cost of a slice of delicious pie from Norske Nook $3.00 and free ice cream!

Come and enjoy! Hope to see you on the 17th!
Janet Lesniewski, Chair

CURRENT VOLUNTEER OPPORTUNITIES
If anyone is interested in cross training to another area or knows of someone interested in volunteering, here are current volunteer opportunities.

GIFT SHOP
Every other Monday AM 7:45-12
Every other Tuesday AM 7:45-12
Every other Tuesday EVE 3:45-7
Every other Wednesday AM 7:45-12
Every other Thursday AM 7:45-12
Every other Thursday EVE 3:45-7

CENTRAL TRANSPORT
Tuesday PM 12-4
Friday PM 12-4

FAMILY WAITING CENTER
Every other Thursday AM 7:45-12
Every other Thursday EVE 3:45-7

REGIONAL CANCER CENTER
Every Thursday PM 12-4

25% off one item in the Gift Shop
Good Through September 1, 2015 (Some exclusions apply)
At the present time there are ten volunteers who assist in the Regional Cancer Center. When asked why they volunteer and enjoy volunteering in the Regional Cancer Center, all stated they enjoy interacting and visiting with the patients and families, escorting patients to Radiology and other departments and acting as "hosts and hostesses." Words the volunteers used to describe the staff included wonderful, upbeat, kind, positive and supportive. As one volunteer stated, "It is a privilege to help," and another said volunteering was a way to "give back" after being a patient and while a patient. The volunteers stated they "really enjoy the time spent volunteering at the Regional Cancer Center."

The volunteers include: Ken Anderson, Joni Anderson, Miriam Carr, Patti Johnson, Carole Klinke, Rosemary Kovar, Mavis LeBarron, Bill McCullough, Julia Rohn and Penny Miller.