

Canticle

News for:
Colleagues
Physicians
Volunteers and
Friends of Sacred Heart Hospital



It's a Kid thing



Kids Expo 2011

On Sunday, April 10, Sacred Heart Hospital and Safe Kids Chippewa Valley participated in the Xcel Energy 2011 Kids Expo at the Eau Claire Indoor Sports Center.

(continued on page two)



Sacred Heart

HOSPITAL
EAU CLAIRE, WISCONSIN

AN AFFILIATE OF HOSPITAL SISTERS HEALTH SYSTEM

Kids Expo

(continued from page one)

The hospital's booths offered fun fitness games, face painting, Operation games, and more! In addition, the Safe Kids Chippewa Valley booth sold nearly 70 toddler to adult-sized bike helmets to help keep children and other community members safe during accidents. Other Expo activities included: Entertainment Stage, Family and Youth Marketplace, Food and Concessions, Musicians, Face Painting and Tattoos, Games and Activities, Family Program and Activity Information, Dancers, Inflatables, Fun Prizes and Indoor Recess.



Collecting items for the



Weekend Kids' Meal Program

As Sacred Heart and St. Joseph's hospitals continue to review and implement suggestions from the Imaging the Future: 2016 feedback, there have been many comments about how many people in our community are still in need of basics, like food. Currently Chippewa Falls does not have an organized food pantry; however there are a few churches who collect and distribute food. Residents are often traveling to Bloomer and Eau Claire food pantry's to receive their food necessities.



How can we help?

One way to assist with this basic need is through support of the "back pack" program. Sacred Heart's Center for Healthy Living is organizing a food drive from April 11 - May 31 to support this program titled "Kids Meals," which is facilitated in the Eau Claire and Chippewa schools through the Feed My People Program. This program sends food home with needy families over the weekend and is also continued into the summer through the schools summer programs. Currently they are distributing 700 bags of food a week to the following locations:

- | | |
|---|---|
| • Longfellow Elementary (EC) | Colleagues are encouraged to donate: |
| • Head start (EC) | • Granola bars |
| • Boys and Girls Club (EC) | • 100% juice - juice boxes |
| • Agnes's table (CF) | • Graham crackers |
| • Parkview (CF) | • Peanut butter |
| For more information, please contact the Center for Healthy Living at 715-717-1600. | • Canned soup |
| | • Canned meals |
| | • Vegetables |

Colleague Engagement Survey Approaching

On April 25, Sacred Heart Hospital will once again be conducting the Colleague Engagement Survey asking for your feedback on how to make the hospital a great place to work. Your engagement is critical to our success. How you perform your jobs each day has a profound impact on care quality and patient outcomes. We want to continue to understand how we can help improve your work environment and make your job more enjoyable.

- For taking the survey colleagues will receive a coupon for \$1.50 off their next purchase in the cafeteria.
- Colleagues need to print off the entry form with their name to be eligible for a daily drawing for a \$25 Gift card.
- If the hospital gets 90% participation there will be a drawing for 1 week of PTO.



The Colleague Engagement Survey will be conducted from April 25 to May 8. Your director will coordinate your schedule in order for you to complete the survey during working hours. Your personal survey response is strictly confidential. Your participation allows us to continue processes that receive positive response and make changes in areas you believe require attention.

Hospital welcomes new chaplain to its family



Father James Arthur

Sacred Heart Hospital is pleased to welcome Father James Arthur to the Center for Spiritual Care. He has joined the hospital as a chaplain in the pastoral care department on a part-time basis. In addition to serving as a hospital chaplain, Father Arthur will assist Monsignor Edmund Klimek in administering the sacraments to Catholic patients and families at the hospital.

Father Arthur has served in the Diocese of La Crosse since 1999 and is currently the pastor at St. Paul's Parish in Bloomer and St. John's Parish in Cooks Valley. Please join hospital administration, physicians, colleagues and volunteers in welcoming Father Arthur to the Sacred Heart family.

Hospital board member elected to leadership team

On March 27, the Provincial Council of the Hospital Sisters of St. Francis was installed at an Eucharistic Liturgy at St. Francis of Assisi Church in Springfield, IL. The Community of Sisters welcomed their 2011-2015 Leadership, including:

- **Sister Jomary Trstensky, OSF, who was re-elected Provincial Superior**
- **Sister Maureen O'Connor, OSF, who was re-elected Provincial Vicarress**
- **Sister Christa Ann Struewing, OSF, who was re-elected Provincial Councilor**
- **Sister Gertrude O'Connor, OSF, who was elected Provincial Councilor**

The two Provincial Councilors, together with the Superior and Vicarress, form the Province leadership team that directs the Province business. In addition, the Provincial and her Council serve as Members of Hospital Sisters Health System and Hospital Sisters Mission Outreach. They have Reserved Powers pertaining to the philosophy and mission of these organizations. In January, Sister Gertrude (Trudy) was appointed to serve on Sacred Heart Hospital's board of directors. A registered nurse, Sister Trudy has served in a variety of nursing areas as well as in the operating room for a variety of hospitals, including St. Joseph's Hospital.



The newly elected leadership team of the Hospital Sisters of St. Francis includes (left to right) Sisters Maureen, Jomary, Christa Ann, and Gertrude.

It's a Blessing

Join us for a Blessing
of our NEW Chapel
Lectern

Dedicated in honor
of Father Lawrence
Dunklee

April 20
12:30 pm – 1pm
Fr. Christopher
Chapel

Hospital colleagues,
physicians and
volunteers are
invited!



Father Lawrence Dunklee,

1952 - 2011

How are we doing?

Regional Cancer Center earns national achievement award



Established in 2004, the CoC Outstanding Achievement Award is designed to recognize cancer programs that strive for excellence in providing quality care to cancer patients. The award is granted to facilities that demonstrate a commendation level of compliance in the areas of: cancer committee leadership, cancer data management, clinical management, research, community outreach, and quality improvement.

Commission
on Cancer

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**Commission on Cancer Outstanding
Achievement Award
Open House
Thursday, May 5
11:30 am - 12:30 pm
Community Auditorium
Everyone is welcome to attend
Light lunch will be provided**
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The Commission on Cancer (CoC) of the American College of Surgeons has **granted its Outstanding Achievement Award to Sacred Heart Hospital, as a result of surveys performed during 2010.** Not only is Sacred Heart one of a select group of 90 CoC-accredited cancer programs across the United States to earn this award, but is the only facility in the western Wisconsin region and one of only seven in the state.

“This was truly a joint effort by our hospital staff and the physicians from Marshfield Clinic and OakLeaf Medical Network who practice here,” said Georgia Smith, RN, , MHA, OCN, Director, Cancer Care Services, Sacred Heart Hospital. “Cancer care is not a single activity but represents the caring, skill and compassion of organizations, physicians and caregivers across a wide spectrum of specialties.”

In 2010, the Center for Cancer Treatment & Prevention at Sacred Heart Hospital received a three-year, renewed accreditation with commendation in all eight possible areas of commendation from the CoC, including: outcomes analysis, timeliness of abstracting, meeting national database quality criteria, following national pathology guidelines, enrolling patients in clinical trials, prevention and early detection, providing cancer education for staff, and ensuring cancer quality improvement. The level of compliance with the standards is determined during an on-site evaluation by a physician surveyor.

Established in 1922 by the American College of Surgeons, the CoC is a consortium of professional organizations dedicated to improving survival and quality of life for cancer patients through standard-setting, prevention, research, education, and the monitoring of comprehensive quality care.

... just ask our patients.



As a CoC-accredited program for more than 30 years, the Center for Cancer Treatment & Prevention at Sacred Heart Hospital offers comprehensive care including a complete range of state-of-the-art services and equipment, such as: A Trilogy linear accelerator with Rapid Arc® and on-board imaging, which is the very latest technology for radiation therapy in our area; Intensity Modulated Radiation Therapy (IMRT), which can treat tumors previously considered untreatable and can reduce the risk of complications or recurrences; a multidisciplinary team approach to coordinate the best available treatment options; information about ongoing cancer clinical trials and new treatment options; access to prevention and early detection programs, cancer education, and support services; a cancer registry that offers lifelong patient follow-up; and ongoing monitoring and improvements in cancer care. For hospital patients, receiving care at a CoC-accredited cancer program ensures that a patient will have access to the full quality spectrum of comprehensive cancer care close to home.

The Votes Are In Congratulations to our Doctors' Day Contest Winners!

Sacred Heart Hospital would again like to thank its entire medical staff for the high standards of care and compassion they uphold on a daily basis for all of our patients and the community. In recognition of National Doctors' Day on March 30th, Sacred Heart Hospital colleagues and medical staff have nominated physicians for awards in seven different categories.

The winners are:

Fastest Response to a Page
Dennis Luther, MD,
Marshfield Clinic - EC Center

Best Teacher
Sal Obaid, MD,
Eau Claire Medical Clinic

Best Team Builder
Nathaniel Jalil, MD,
Marshfield Clinic - EC Center

Most Spirited
Somsak Tana, MD,
Marshfield Clinic - EC Center

Best Sense of Humor
Tony Kidess, MD,
Eau Claire Medical Clinic

Most Involved in the Community
Brent Wogahn, MD,
Evergreen Surgical Network

Best Represents the Hospital's Care Values - Respect, Care, Competence and Joy
Brent Jensen, MD,
Sacred Heart Hospital



Faye Deich

Tracking health care statistics

Faye Deich, RN, MS, NEA-BC, Chief Operating Officer, Sacred Heart Hospital; Senior Vice President for Hospital Operations, HSHS Division (Western Wisconsin); was recently featured in *Becker's Hospital Review* magazine. The article, entitled "8 Statistics for Hospitals to Track Weekly," offers insight

about the importance of tracking essential health care metrics and the insight

that can be gained. In addition, Faye was recently highlighted in The Hospital Review magazine's list of "50 Women Hospital & Healthcare Leaders." The list is comprised of 50 women who demonstrate outstanding leadership within the hospital and health care industry, according to the publication.

To view this publication, please visit:

www.sacredhearteauclair.org/content12020



Occupational Health programs unite

Exciting things are happening in the Occupational Health and Medicine Department. Larry Studt, MD, is providing physician leadership to the program. Suzanne Wolf, APNP, has rejoined the program as a Nurse Practitioner, her first day will be May 9. With these changes a decision has also been made to provide Occupational Health services under one cost center with clinics and services being provided at the Sacred Heart and St. Joseph's locations. The cost center will be held by St. Joseph's Hospital.

Sacred Heart and St. Joseph's hospitals had previously provided Occupational Health programs independent of each other. Both facilities provided clinics and services at each location. This transition to one organization presents a great opportunity to share the time and talents of the colleagues and physicians of both organizations to create a true Center of Excellence for Occupational Health and Medicine. The stellar Occupational Health program shared by both hospitals will continue to serve the local businesses and workers with pride.

Watch for upcoming Open House information!

Fight heart disease with GRAINS!

Susan Kasik-Miller, Clinical Dietician, Sacred Heart Hospital, was recently featured in the Eau Claire *Leader-Telegram* in an article entitled "Going for the (whole) grains." The article discusses the importance of how including three servings of carbohydrate-rich foods in your daily diet will provide multiple benefits. In addition to statistics showing that including whole grains in your diet will lower your risk for developing heart disease, studies have also shown that the more whole grains are in a diet, the less a person weighs. She writes, "Whole grains help you feel full longer because the fiber fills your stomach and is slowly digested." Susan has been a registered dietician for the past 25 years and has been serving patients of Sacred Heart for 15 years.

To view this article, please visit the following link:

www.sacredhearteauclair.org/content12021

Investing in technology

New equipment enhances safety & efficiency

Sacred Heart Hospital recently made a \$38,500 investment in patient safety and work flow efficiency with the purchase of new mobile carts and laptops. The equipment, purchased to improve the patient care documentation process, will be utilized in several areas throughout the hospital, including:

- **One for Oncology**
- **Two for the Center for Critical Care and Surgical Intensive Care**
- **Two for Dialysis (one each for both Sacred Heart and St. Joseph's hospitals)**
- **Four for Rehabilitation Services**



In addition, two additional "Toughbooks" were purchased for Respiratory Therapy, which are portable devices similar to laptops but have a medication scanner built in. The new carts will allow the computers to be in each room while still granting the mobility for serving patients in the dining area or patient lounge if

necessary. "Patient safety is our ultimate concern," commented Cheryl Budnaitis, RN, MSN, Nurse Informatics Coordinator, Sacred Heart Hospital. "Giving the nurse the ability to quickly and easily retrieve data, document patient care and scan medications at the point of service will help in meeting the goal of safe patient care."

Making Rounds with Dr. David Dosa

Hospital welcomes noted author and speaker

The Friends of Sacred Heart Hospital are pleased to bring *New York Times* best-selling author and speaker Dr. David Dosa to Eau Claire for a free community presentation on **May 1 at 6 p.m. in Sacred Heart Hospital's Community Auditorium**. Dr. Dosa will be giving a presentation on "The Power of Ministering to the Sick."

Dr. Dosa is the best-selling author of **"Making Rounds with Oscar,"** the story of an extraordinary cat who demonstrates an uncanny ability to detect a patient's impending death. During his presentation on May 1, Dr. Dosa will share from his rich experience about the vital importance and unique nature of providing spiritual care to the sick and the dying. He will offer his perspective on death and dying, as well as insights on family, love, companionship and the life lessons that only the elderly can provide.

This community event is free and open to the public. Advanced registration is required by April 26 by calling Friends of Sacred Heart Hospital at 715-717-4925. This event is made possible by the Monsignor Klimek Healing Presence Endowment and Friends of Sacred Heart Hospital.



Dr. David Dosa

Hospital announces new Rehabilitation Services Director



Martha Allen

Sacred Heart Hospital is pleased to announce the appointment of Martha Allen, RN, MSN, as the new Director of Rehabilitation Services. Martha comes to Sacred Heart with several years experience in nursing and management, including:

- Chief Clinical Officer at Kindred Hospital in Cleveland, Ohio, where she directed all nursing and clinical services at the 62-bed long term acute care hospital.
- Administrator in charge of Nursing and Clinical Services at Edwin Shaw Rehabilitation Institute in Akron, Ohio, where she directed all nursing and clinical support operations for the 65-bed acute rehabilitation hospital.
- Critical Care Services Manager at University Hospitals Health System (UHHS), which included overseeing surgical, cardiac and intensive care departments.
- Chief Operating Officer and Vice President of Nursing at UHHS's Bedford Medical Center in Bedford, Ohio, a 110 bed community hospital.
- Clinical and research nurse, as well as Nurse Manager in other various hospital settings.

Please join hospital administration, physicians, colleagues and volunteers in welcoming Martha to the Sacred Heart family.

A New Theme....

A New Colleague Updates coming soon!

Please attend during one of the following times, in the Community Auditorium:

Tuesday, April 26

7:15 am (breakfast)

11 am (lunch)

5:30 pm (dinner)

Wednesday, April 27

7:15 am (breakfast)

11 am (lunch)

Thursday, April 28

7:15 am (breakfast)

11 am (lunch)

5:30 pm (dinner) - NEW

Can you guess our theme?

Mark Your Calendars

National Volunteer Month Celebrating their commitment to excellence

Each year, as National Volunteer Month is celebrated throughout April, Sacred Heart Hospital's Volunteer Services hold a Spring Recognition Luncheon in conjunction with the Volunteer Partners' Annual Board Meeting. This luncheon serves to acknowledge the efforts of the many dedicated hospital volunteers, as well as provides a vehicle to elect new board members for the following year. The luncheon will take place April 25 from 12 pm to 2:30 pm, in the hospital's Community Auditorium. All hospital volunteers are encouraged to attend. In recognition of National Healthcare Volunteer Week, from April 10-16, Sacred Heart Hospital honors all hospital volunteers for their commitment to excellence in supporting staff toward providing a superior patient experience for all who come through our doors.

St. Francis Apartments presents: "Complimentary educational presentations brought to you."

Held at 2:00 pm on the 4th Wednesday of each month through October, these Community Speaker Series will be held at St. Francis Apartments (851 University Drive). Space is limited to only 20 participants per series, so please RSVP to Cathy Werner at 715-834-1338. Refreshments and door prizes will be provided.

Wednesday, April 27

Occupational Therapy Month

Jennifer Leavitt, Occupational Therapist from Sacred Heart Hospital will inspire you to "Live life to its fullest." Celebrating National Occupational Therapy Month.

Caregivers Improve the Quality of Life Hospital Hosts Family Caregivers Meet and Greet

Being a caregiver can often feel like a solitary and trying experience. The Chippewa Valley Family Caregiver's Alliance (CVFCA) wants you to know you are not alone. The program is **designed to help you find the tools needed to take better care of yourself and create a better balance between your family, life, career, and elder-care responsibilities.** You can also pick up helpful caregiver packets or caregiver health care guides and learn about educational opportunities for caregivers in our community. As a member of CVFCA, St. Francis Apartments will provide snacks and a door prize for those who attend. All Sacred Heart colleagues, volunteers, visitors and their families are welcomed to attend.

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**Chippewa Valley
Family Caregiver's
Alliance
"Meet & Greet"
Monday, April 18
10 am - 2 pm
Bishop/Treacy Hall.**
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Canticle is a Sacred Heart Hospital newsletter that appears on the second and fourth Tuesday of every month and is available internally on the hospital's Pillar Boards & Intranet. It is also distributed by email and mail, and posted under the Media Center link at www.sacredhearteauclaire.org. Please direct comments, suggestions or requests for email newsletter (e-*Canticle*) subscriptions by phone at (715) 717-4256; or by email to DPaulson@shec.hshs.org; or by writing the Communications Department, 900 West Clairemont Avenue, Eau Claire, WI 54701. A "canticle" is a sacred song and is a reminder of our Franciscan tradition, the Hospital Sisters' healing ministry and Joy (one of our Core Values). Our newsletter's name is a tribute to "The Canticle of the Sun," by St. Francis, which praises God for all creation.