

## **Ethics Director Appointed for Hospital Sisters Health System**

*Stephanie McCutcheon, President and  
CEO, Hospital Sisters Health  
System (HSHS), is very pleased to  
announce that Reverend Lawrence  
Dunklee (right), MDiv, MA, has accepted  
an invitation to serve as  
System Director  
of Ethics for HSHS.*

**A Lifetime of**  
*Devotion*  
**to Ethics in Healthcare**

## Father Dunklee

(continued from cover)

In addition to this new role, Father Dunklee will continue to serve Sacred Heart Hospital as Director, Center for Spiritual Care; Director, Mission Integration; and Chair of the hospital's Ethics Committee; and will also maintain his duties as Vice President of Mission and Pastoral Services for the HSHS Division, (Western Wisconsin), encompassing both Sacred Heart and St. Joseph's hospitals. Along with these many other responsibilities, Father Dunklee continues to serve as the Bishop's Liaison for Health Affairs for the Diocese of La Crosse, which he has done for more than 25 years. In all of his roles, Father has worked to ensure that the ministry of the Hospital Sisters is carried out in a manner consistent with the moral and ethical teachings of the Church, and, specifically, in full compliance with the Ethical and Religious Directives of Catholic Health Care Services. Father Dunklee will continue to reside in Eau Claire and remain a priest of the Diocese of La Crosse as he works with our colleagues throughout the System.

Please join HSHS Division, (Western Wisconsin), and all HSHS affiliates in congratulating Father Dunklee and welcoming him to this new role.

### Celebration Tea

All colleagues, physicians and volunteers are invited to attend a Celebration Tea to congratulate Father Dunklee on being named System Director of Ethics for Hospital Sisters Health System.

Monday, March 1  
12 Noon  
Community Auditorium

## Hospital announces management promotions

Sacred Heart Hospital is pleased to announce two management promotions in the Cardiology service line. Andrew Bowman, RN, who has served as director of cardiology, has been promoted to Cardiology Clinical Director. Andrew joined the hospital in 2004 as a staff nurse in the Medical/Telemetry/Oncology Department. In his new role, Andrew will be responsible for the strategic direction, planning and operations of all aspects of the cardiovascular service line.



Andrew Bowman, RN

Darla Derks, RN, PCCN, who has served as Assistant Director of Cardiology, has been promoted to Cardiology Director where she will direct the patient care duties of inpatient cardiology nursing personnel. Darla began her career at Sacred Heart Hospital as a staff nurse in Medical/Telemetry/Oncology Department. Her new responsibilities will include the overall planning, organizing and delivery of cardiology inpatient nursing.



Darla Derks, RN, PCCN

"We are very fortunate to have strong leaders like Andrew and Darla to promote into these key roles within the cardiology service line management," said Shawn Dryden, Assistant Administrator, Sacred Heart Hospital. "They both have a proven track record of achieving organizational goals and will be instrumental in our efforts to continue the development and growth of our cardiology services."

## Quality Resource Center gains new Compliance Coordinator



Pam Hundt, RN-BC is pleased to announce the appointment of Pam Hundt, RN-BC, as the hospital's new Quality Compliance Coordinator. Pam started at Sacred Heart in 1986 as a Staff Nurse in the Neurosciences Department. Since then, she has been a House Supervisor, Assistant Director, and Director in the Neurosciences/ Pediatrics Department; and most recently held the position of Clinical Education Facilitator, and American

Hospital Association Training Center Coordinator in the Organizational Learning Department. Pam is board certified from the American Nursing Credentialing Center in Nursing Professional Development, and is currently enrolled in a Master's of Science Nursing Program for Education. "I look forward to developing in Quality Resources, as Quality Compliance Coordinator, to help the facility meet regulatory guidelines and provide the best patient experiences and outcomes," said Pam. Hospital administration, physicians, colleagues, and volunteers would like to congratulate and welcome Pam to her new role within the Sacred Heart family.

## Hospital earns Eau Claire Chamber of Commerce “Green Business” award

[Sacred Heart Hospital](#) has been selected by the [Eau Claire Area Chamber of Commerce](#) as a “Green Sustainable Business.” According to Chamber President Bob McCoy, “This not only gives businesses an opportunity to receive the designation but, it will show customers and the community that they are committed to being a Green Business.” As the first year of the award, ten area businesses received this honor, which holds its designation for two years. “At Sacred Heart Hospital, protecting our environment is a part of our Franciscan commitment to the people of our community and their environment,” said Rick Beckler, Director, Hospitality Services, and Chair of the hospital’s [Green Team](#). “It’s something critical to our Mission as a Catholic hospital and to our community’s long term health. But

most importantly, it’s the right thing to do, and we are committed to continually making our hospital and environment safer and healthier for everyone.”



*Pictured above: Steve Ronstrom (left), President and CEO, HSHS Division (Western Wisconsin), accepts the Eau Claire Chamber of Commerce Green Business Award from Chamber President Bob McCoy.*

## Big fish all the buzz at Lake Wissota fundraiser

Among the sponsors of the [United Cerebral Palsy](#) (UCP) Lake Wissota Winter Classic Fishing Tournament on February 13 were Sacred Heart and [St. Joseph’s](#) hospitals, where a team of 14 Sacred Heart colleagues braved the winter winds of small Lake Wissota to



Randy Lathrop and his 48-inch Muskie

benefit UCP. Among those colleagues was Randy Lathrop, Executive Chef, who pulled in a monster 48-inch Muskie weighing 35 pounds. Unfortunately for Randy, the tournament had no category for Muskie, but the knowledge of raising awareness for this most worthy cause proved to be reward enough. “It was the biggest fish of my life,” said Randy, “but at the end of the day we all had such a great time supporting and building awareness for this wonderful cause.” The buzz of Randy’s fish continued throughout the day as the event featured live music, food, raffles, and a silent auction to benefit UCP.

## Hospital to host B.R.A.I.N. Team Conference

As a major sponsor of the B.R.A.I.N. (Brain Research Awareness Integration Network) Conference, Sacred Heart Hospital will host “Poverty, Stress And The Brain”, a program designed for educators, child care providers, health professionals, social workers, parents, and other caring adults. The event will be held in the hospital’s Rotunda from 8:00 a.m. to 4:00 p.m. on March 19 with a continental breakfast and lunch buffet provided. The Eau Claire County B.R.A.I.N. Team is comprised of area professionals who are interested in children and their future. Their mission is to promote optimal development of all children by integrating current brain research into educational, childcare, parenting, prevention and intervention programs in Eau Claire County. A certificate of participation will be provided, but available seating is limited, so please register today by contacting the [Eau Claire County Family Resource Center](#) at 715-833-1735.

For more information and a copy of the registration form, please visit: [www.myshhec.com/Choose/MediaCenter/Documents/BrainConferenceBrochure2010.pdf](http://www.myshhec.com/Choose/MediaCenter/Documents/BrainConferenceBrochure2010.pdf)

# Angels AMONG US

## Colleagues receive decorative angels in remembrance



A recently deceased patient who was treated at [Sacred Heart Hospital](#) will always be remembered in a unique way by those who cared for her throughout her stay. She compiled a list of the 43 caregivers who treated her on the hospital's 5th floor, calling them her "angels", so she could eventually thank them for their exceptional care. Despite initial improvements, she eventually took a turn for the worse and made the decision to go home with hospice care.

Leaving the hospital amidst hugs and fond goodbyes, she was finally able to see her dog and make her last trip home. Upon the death, her sister wanted the caregivers on the list to choose an angel from the patient's personal collection as a thank you in remembrance of her and the lives they touch each and every day, stating, "I do hope God blesses you all with many angels in your lives because He blessed us with all of you."



On February 12, students from Regis Middle School delivered 134 handmade Valentine's Day cards to Sacred Heart Hospital's [Volunteer Services Department](#) for distribution to inpatients on Valentine's Day, February 14. Pictured (from left) are Mary Pengra, Director, Volunteer Services; Regis Middle School students Esther Thiesen, Megan Prokrandt, Channa Steinmetz, Alexis Schaffer, Ana Myers and religion teacher Sue Chaney. In addition, students from Northwoods Elementary School made 117 Valentine's Day cards which were delivered to inpatients on February 12 and 13 during dinner time. Thanks to all who contributed to this most thoughtful service to our patients.



In honor of Valentine's Day, on Friday, February 12, music therapist Jessica Mumford (pictured left), delivered a song to rehabilitation patient Erica Nichols on behalf of nurses and therapists in the hospital's [Rehabilitation Services Department](#). With the help of UW-EC music therapy student Elisabeth Leska (not

pictured), Jessica fulfilled more than 50 Singing Candy-Gram requests for patients and staff at [Sacred Heart Hospital](#).



Pictured left: On February 14, Sacred Heart Hospital's [Volunteer Partners](#) Board Members, Jaci Fuller and Etta Johnson (right), delivered a Valentine's Day card and bear to Vicki Vetterkind, hospital patient, as they made their way throughout the hospital spreading joy and love.



## A continuing mission

### Tracking Our Care for Our Community

As a Catholic hospital, we recognize that we have a responsibility to meet important [community needs](#) – over and above our ability to provide excellent patient care. This commitment has always been a key part of who we are, and an integral part of our mission and values. To track our role of service to the community, Sacred Heart Hospital follows guidelines adopted by the [Catholic Health Association](#) (CHA).

To provide for consistent measurement, the CHA has established a standard called the Community Benefit Inventory for Social Accountability (CBISA). Sacred Heart uses CBISA methodologies to gauge our activities throughout the year. We have acquired CBISA reporting tools from Lyon Software to assist in this effort. In addition, we have established a cross-functional team of managers from our finance, community outreach and communications departments to provide ongoing leadership and oversight for our community benefit activities.



## Polar Plunge Reminder: It's not too late to get involved

As the Eau Claire Polar Plunge's number one fundraising group for the past five years, Sacred Heart Hospital's "Critical Care Crew" will again be the first team to jump into the frigid waters of Half Moon Lake this Sunday, February 28. The group hopes to build on last year's success of raising over \$10,000 for [Special Olympics Wisconsin](#), and grow in both participants and fundraising dollars to support programs for young people and adults with developmental disabilities. All colleagues are reminded that it's not too late to participate either physically or monetarily for this most worthy cause to benefit over 10,000 Special Olympic athletes. The event is held at Carson Park's Half Moon Beach from noon to 2:30 pm. For more information on how to help the Sacred Heart Polar Plunge Team, please contact [Judy Pielhop](#) at 717-4408.



Members of the 2009 "Critical Care Crew"

## Shades of Ireland Vacation Opportunity



The [Volunteer Partners](#) of [Sacred Heart Hospital](#) and Collette Vacations are sponsoring an informational meeting on the Shades of Ireland Tour for October 19-28, 2010.

The meeting will be held in the Rotunda at Sacred Heart Hospital on Tuesday, March 9th at 7:00 p.m. This is your last chance to sign-up for the tour.

For more information or to RSVP, please contact Sacred Heart's Volunteer Office at 717-4255.

## Volunteer Partners' Spring Book Sale Coming Soon

Spring is just around the corner—and all are encouraged to visit the Volunteer Partners' spring book sale held Thursday and Friday, March 11 and 12, from 7 a.m. to 5 p.m. in Bishop/Treacy Hall.

There will be a wide assortment of gifts for Easter, Mother's Day, graduations, Father's Day, weddings and self-indulgence.

Payroll deductions will be available. Don't miss this great sale!



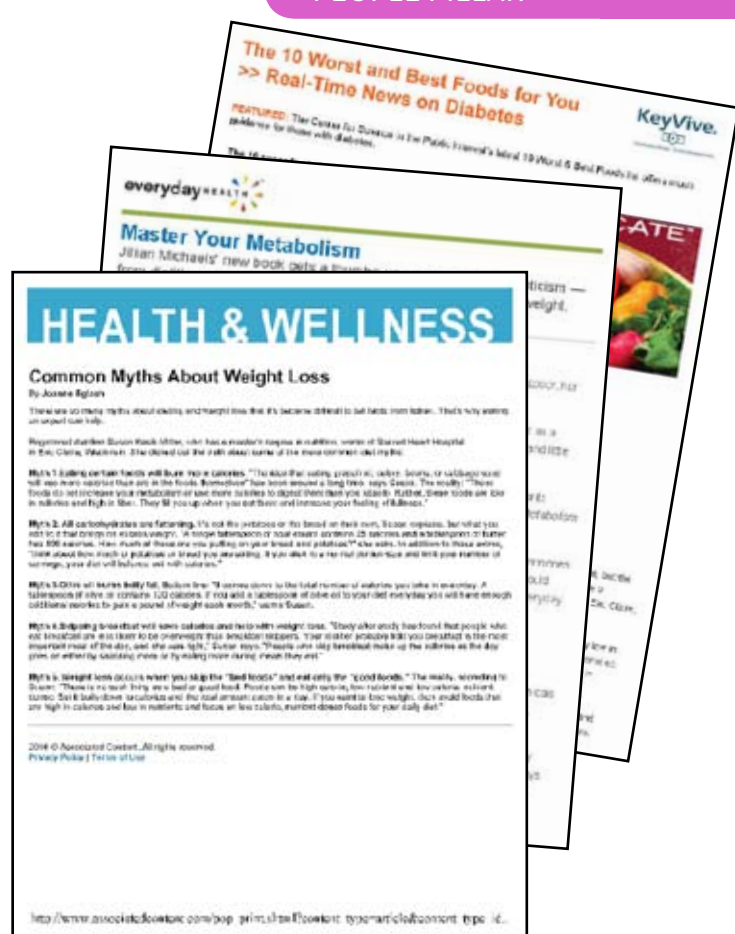
## MEDITECH Update

Sacred Heart Hospital recently implemented a **New!** link on the homepage of the hospital's intranet for all colleagues to access MEDITECH Computer Based Training (CBT). Accessing this link will allow colleagues and Core Team Users to view the:

- MEDITECH Team Project Site (**Core Team Only**)
- Western Wisconsin MEDITECH Implementation Site (**Core Team Only**)
- MEDITECH CBT Lesson Index (**General Access**)

With the full implementation of MEDITECH growing near, Sacred Heart's Core Team has increased from Information Systems staff and the MEDITECH Implementation Team to include many clinical staff and departments throughout the hospital. For more information, please contact the hospital's Information Systems Department at 717-3933.





## Divisional President and CEO featured in national healthcare publications

Steve Ronstrom, President and CEO, HSHS Division (Western Wisconsin), was recently featured in two national healthcare publications including *Becker's Hospital Review* on the topic of "Strategic Performance Improvement Amid Cost Cutting", and *Health Leaders Media* on the topic of how Sacred Heart Hospital lives the Franciscan Mission of the Hospital Sisters. In addition to overseeing both [Sacred Heart](#) and St. Joseph's hospitals, Mr. Ronstrom has more than 25 years experience as a hospital executive and was recently appointed to serve a three year term on the Wisconsin Hospital Association board of directors.

To view these publications, please visit the following links:

- [www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/HospitalReviewJanuary-SteveRonstrom.pdf](http://www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/HospitalReviewJanuary-SteveRonstrom.pdf)
- [www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/HealthLeadersMedia-SteveRonstrom.pdf](http://www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/HealthLeadersMedia-SteveRonstrom.pdf)

## Hospital dietician featured in wellness publications

Susan Kasik-Miller, Clinical Dietician, Sacred Heart Hospital, was recently featured in a number of wellness publications on the topics of "Common Myths About Weight Loss", "The 10 Worst and Best Foods for You >> Real-Time News on Diabetes", and how to "Master Your Metabolism". "There is no such thing as a bad or good food," said Susan. "But it boils down to calories and the total amount eaten in a day. If you want to lose weight, then avoid foods that are high in calories and low in nutrients and focus on low calorie, nutrient-dense foods for your daily diet."

To view these articles, please visit the following links:

- [www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/WeightLossMyths-SusanKasik-Miller.pdf](http://www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/WeightLossMyths-SusanKasik-Miller.pdf)
- [www.myshhec.com/ChooseMediaCenter/Documents/Media%20Publications/10WorstandBestFoods-SusanKasik-Miller.pdf](http://www.myshhec.com/ChooseMediaCenter/Documents/Media%20Publications/10WorstandBestFoods-SusanKasik-Miller.pdf)
- [www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/EveryDayHealth-SusanKasik-Miller.pdf](http://www.myshhec.com/Choose/MediaCenter/Documents/Media%20Publications/EveryDayHealth-SusanKasik-Miller.pdf)