

Canticle

News for:
Colleagues
Physicians
Volunteers and
Friends of Sacred Heart Hospital

“Kids on the Move!”

On April 12-14, more than 950 second graders from 22 area schools came to Sacred Heart’s Rotunda for the hospital’s **33rd annual Pediatric Health Fair**. The event was sponsored by the Center for Healthy Living with the assistance of Volunteer Partners, and was designed to help start teaching kids healthy habits at young ages.

(continued on page two)



Sacred Heart
HOSPITAL
EAU CLAIRE, WISCONSIN

AN AFFILIATE OF
HOSPITAL SISTERS HEALTH SYSTEM

Pediatric Health Fair

(continued from page one)

Students learned about health, wellness, prevention and safety from the hospital's clinicians, local health professionals, Highland Fitness and law enforcement officers. "If we can start teaching the importance of these safety messages at a younger age, hopefully the children will develop healthier habits that stick with them throughout adolescence and into adulthood," commented Paula Pater, Safe Kids Coordinator, Center for Healthy Living.

Students visited 8 different stations including:

- Sacred Heart Pediatrics (Hand Washing)
- E.C. Police Department and Center for Healthy Living (Internet Safety)
- Center for Healthy Living (Know Your Body)
- Highland Fitness (Importance of Exercise & Stress Management)
- Sacred Heart Nutrition (Healthy Eating)
- Pouring on the Pounds/St. Joseph's and CHIP program (sugar content of beverages)
- Sacred Heart Safe Kids (Bike & Helmet Safety)
- CVTC Dental Students (Dental Health)



In memory of Father Dunklee

Hospital blesses & dedicates new chapel lectern

On April 20, Sacred Heart Hospital dedicated a new lectern in the hospital's Father Christopher Chapel in honor of Father Lawrence Dunklee, founder of the Center for Spiritual Care at Sacred Heart Hospital. When Father Dunklee passed away unexpectedly in January, many community donations were given to the Center for Spiritual Care and The Healing Place in his memory. Some of those gifts were used for the purchase of the new lectern, as a memorial to Father Dunklee, who was well known for his inspirational homilies during Masses offered at the hospital's chapel. "Whether it was the spoken word or the written word, Father Dunklee could amuse and inspire us, all

at the same time," commented Mary Ellen Bliss, Interim Director, Center for Spiritual Care. "So what more fitting memorial of him could there be than a new lectern for our hospital chapel – a lectern where the Word of God is proclaimed and celebrated each and every day."



Fr. Klimek and Mary Ellen Bliss

Being a "sign of hope"

Hospital announces Colleague Pride Contest Winner

Every year the Wisconsin Hospital Association (WHA) sponsors the Pride Program to celebrate the dedication colleagues exhibit for their career and recognize their commitment to health care. Sacred Heart's People Services Department collected personal stories which provided reasons why the individuals chose an occupation in health care.

This year, the essay that was chosen was written by Mary Ellen Bliss, Administrative Assistant, Pastoral Care. Mary Ellen will be recognized by WHA by having her essay published in an on-line book as well as receiving a recognition certificate and pin. She will also be featured in their weekly newsletter, "The Valued Voice." In addition, Mary Ellen was recognized by Sacred Heart by receiving a one night stay at the Metropolis Resort and two days unlimited passes for Action City and Chaos Water Park.

*I never truly understood what people meant when they called their job a "vocation" until I began working as an Administrative Assistant for the Center for Spiritual Care at Sacred Heart Hospital in Eau Claire, Wisconsin. Every day, I have the great privilege of being a "sign of hope" to those I encounter – whether that person is a patient or family member, a hospital colleague or a member of the community. Those who work in health care have the opportunity to bring a sense of order and peace to the person whose life has just been thrown into chaos by sudden illness or injury. Whether or not we can provide a complete cure for their body, we can *always* provide care, compassion and comfort for their mind and soul.*

*My vocation in health care also allows me to interact with the community by offering presentations on spirituality, health care and ethics. It is so rewarding to watch an audience member's face light up when a remark they've heard in a presentation really touches upon some aspect of their life. I've had attendees come up to me after a presentation and say, "You have *no* idea how much I needed to hear what was said today," and I am filled with gratitude that we were able to make a difference in that person's life in such a significant way.*

It is my unwavering belief that when you choose health care as your profession, you are truly choosing to be an instrument of God's healing love and compassion.

Mary Ellen Bliss, Administrative Assistant, Pastoral Care Department

Congratulations!

Nurses' Week 2011

Thank You for all that you do

Make plans now to join your nursing colleagues to celebrate Nurse's Week. Here is a highlight of the week's activities:

- **May 6th** - Free Popcorn in the cafeteria for all colleagues
- **May 9th** - NEW* Nurses' Week Open House in the Community Auditorium from 7am-7pm (all colleagues are encouraged to stop in to win prizes and check out the department displays)
- **May 10th** - Visits from Florence Nightengale and Clara Barton; Also wear your nursing hat, pin, or Nurses' Week T-shirt
- **May 11th** - Individual Unit Potluck
- **May 12th** - Blessing of Hands Ceremony in the Chapel at 10am, 2pm, and 6pm



This year, the hospital is reinstating the Blessing of the Hands ceremony. After being absent for several years, this special ceremony will be officiated by Father Klimek and is open to all Sacred Heart nurses. Because we want to feature all nurses this year, the Nurse Exemplar award will not be done, though we expect it to be back in future years. For more information, please contact your department director.

We are
Wild about you...

Thank You To All Volunteers

Each year, as National Healthcare Volunteer Month is celebrated throughout April, Sacred Heart Hospital's Volunteer Partners enjoyed their Annual Board Meeting on April 25 in the hospital's Community Auditorium. This luncheon serves to acknowledge the efforts of the many dedicated hospital volunteers, as well as provides a vehicle to elect new board members for the following year. In recognition of their dedication, Sacred Heart Hospital honors all hospital volunteers for their commitment to excellence in supporting staff toward providing a superior patient experience for all who come through our doors.

a message from our volunteers

Sacred Heart's Volunteer Partners extend a sincere thanks to the colleagues who supported the recent Book Sale. Over \$1,000 was raised for on-going projects. Winners of the daily drawings were Annette Schmidt, Housekeeping, and Cheri Anderson, Respiratory Therapy.

A healthy work force is your greatest asset

Hospital opens new Occupational Health & Medicine facilities

Sacred Heart Hospital is pleased to celebrate the grand opening of its new Occupational Health & Medicine facilities. All are invited to learn how our Partners in Health program can help reduce overall workplace health care costs, lower workers' compensation costs, return injured employees to work as quickly as possible, improve the health of employees and increase productivity.

Occupational Health & Medicine Open House:

- Meet our new physician, Larry Studt, MD
- Welcome our new Nurse Practitioner, Suzanne Wolf
- Tour our new Sacred Heart Hospital Occupational Health & Medicine Clinic
- Learn about our St. Joseph's Occupational Health & Medicine Clinic location
- Meet the Partners in Health colleagues and specialists
- Enjoy delicious food and fun giveaways

Colleague Open House

May 12

2:00 - 4:00 pm

Occupational Health & Medicine

Business Open House

May 12

4:30 - 6:30 pm

Occupational Health & Medicine

For more information about the benefits and services available, please call Sacred Heart Hospital's Occupational Health & Medicine at 715-717-4944.

IMAGINING *the* Future: 2016

Hospitals listen to their communities to enhance quality of life

From October to December 2010, the HSHS Division (Western Wisconsin) engaged Chippewa Valley community members in a series of visioning sessions, employing compassionate communication through respect and empathy, to ignite thoughtful discussion on the health care needs and wants of our community. The goal? To engage and empower community members so that together, we can shape an ideal health care system locally. Over 1,300 individuals participated in this process resulting in more than 2,800 thoughts and ideas related to enhancing the health care experience from community members as well as our colleagues.

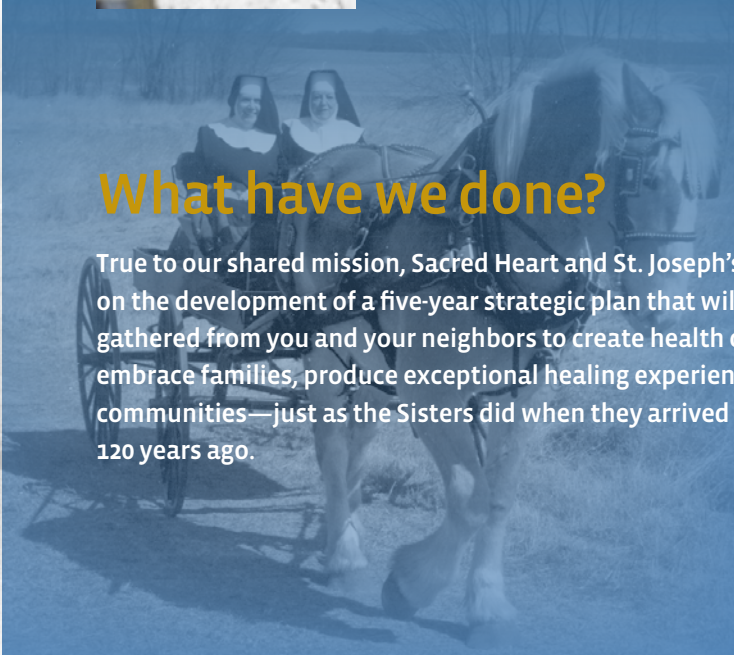
From the flow of numerous ideas and thoughts, a few central themes trickled out—themes that are very congruent with our hospitals' mission and strategic priorities. What we heard? Our communities expect their health care delivery system to:



- Center on humanity, respect, dignity and spirituality
- Provide an environment that fosters healing
- Be accessible and affordable to all
- Focus on health and wellness
- Provide a well-coordinated and seamless experience

What have we done?

True to our shared mission, Sacred Heart and St. Joseph's hospitals have embarked on the development of a five-year strategic plan that will incorporate the ideas we've gathered from you and your neighbors to create health care that will empower patients, embrace families, produce exceptional healing experiences and improve the health of our communities—just as the Sisters did when they arrived in the Chippewa Valley more than 120 years ago.





In continuation of this grassroots effort, a “Community Dream Team” of 12 community members was formed in early 2011 to review and discuss the multitude of ideas, and to partner with a group of colleagues from both hospitals empowered to implement some of these ideas. These two teams will be in full force through June 2011 working to enhance patient care and the patient experience. **Below are just a few examples of how we’ve incorporated our community’s vision for an ideal health care system:**

“Community hospitals should support health educate and prevention, focusing on health and wellness”

- We increased our educational sessions, screenings, and health information offered during the Macy’s ‘Go Red’ events in February.
- A new complimentary online cardiovascular disease screening tool called “Heart Aware” is now offered to our community – to date over 800 individuals have utilized this tool resulting in just over 40 onsite screenings and ten physician referrals for follow-up care.
- The “Day of Dance” event took place in February to provide free health screenings, education sessions and a variety of other health and fitness information – over 200 women participated.
- Sacred Heart and St. Joseph’s hospitals are members of the “Spirit of Women” program launched in early 2011 highlighting women’s health, education, and community outreach encouraging positive changes in their lives, while also supporting the utilization of our core clinical services and programs.



“Provide more healthy, local and organic food options to patient”

- *Local and organic food* items are available and now identified on patient menus at Sacred Heart.

“Community hospitals should support the communities’ core health needs like adequate food and nutrition”

- A community action team has been formed to assess *food availability* and sustainability for the residents of Chippewa County.

“Offer patient and visitors a greater array of reading materials during their stay or visit”

- *Book Donations* were received in early 2011 resulting in the contribution of over 3,000 books which were delivered to patient and visitor areas at both hospitals.

What Else?

Included amongst the new and innovative ideas that resulted from the process, were descriptions of an ideal health care experience and service offerings that reflect what Sacred Heart and St. Joseph’s hospitals currently offer to our patients, their families and our communities. Below are just a few:

- Complimentary *Massage Therapy* services are available to new mothers at Sacred Heart.
- *Home health care services* allowing patients to continue medical treatment in the home setting – available 24 hours a day, seven days a week through St. Joseph’s Home Health team.
- Services and programs to support a healthy mind, body, and spirit include but are not limited to: *Mindfulness Based Stress Reduction, Workplace Wellness, Safe Kids Chippewa Valley, Child Birth Classes, Challenge Chippewa Program, Caring for the Caregiver, Woman to Woman*, and many more health-related support groups, education sessions and programming offered throughout the year.
- Continued commitment to creating and sustaining partnerships and collaboration with others to enhance overall health of the communities occur through *Chippewa Health Improvement Partnership* supported by St. Joseph’s, *Center for Health Living* at Sacred Heart, and through numerous other community programs and events that are supported by the hospitals throughout the year.

What’s Next?

As our Dream Teams continue to review the thousands of comments and ideas we received, we will be identifying opportunities and implementing ideas that will enhance patient care, create a better patient experience, and serve to enhance the health status of our community members.

For more information, contact Marcia Arneson at 715-717-1400 or marneson@shc.hshs.org or Rhonda Brown at 715-717-7647 or rbrown@sjcf.hshs.org.

Management Appointment

Director of Environmental Services



Josh Andrews

Sacred Heart Hospital and Sodexo, HSHS's Food & Nutrition and Environmental Services management partner, are pleased to announce the appointment of Josh Andrews as the Director of Environmental Services. Josh has been employed with Sodexo for the past four years. He has served as the Operations Manager at St. Joseph's Regional Medical Center in Mankato, MN, and comes to Sacred Heart after most recently serving as Operations Manager for Hennepin County Medical Center in Minneapolis, MN. Please join hospital administration, physicians, colleagues and volunteers in welcoming Josh to Eau Claire and our Sacred Heart Hospital family.

Gone Green

Hospital earns 2011 Environmental Leadership Award



(From left): Stacey Powell, Corrine Vercauteren, Environmental Services Director at St. Mary's Hospital Medical Center, Green Bay; and Jenine Gigliotti

On April 6, Sacred Heart Hospital was awarded the Environmental Leadership Award (ELA) at CleanMed, an international conference on environmentally sustainable health care, held this year in Phoenix. The award was given to the hospital by Practice Greenhealth for demonstrating the highest degree of commitment to environmental sustainability.

This year marks the fourth consecutive year that the hospital has earned this prestigious award. Stacey Powell, Assistant Director of Surgical Services, and Jenine Gigliotti, Med Tech and leader of Sacred Heart Hospital's Green Team, received the award on behalf of hospital colleagues.

The ELA is the nation's most prestigious recognition of innovation in environmentally responsible health care. As an ELA recipient, Sacred Heart has again been inducted into Practice Greenhealth's Environmental Leadership Circle—an honor that recognizes hospitals in the vanguard of environmental progress in health care for creating a healthy environment for patients, colleagues, physicians and their communities.

Trees for our future

hospital sponsors Earth Day give aways

In recognition of the 41st Anniversary of Earth Day on April 22, Sacred Heart featured a green booth in the hospital's cafeteria.

All colleagues were given:

- Free White Pine sapling
- Free Seed Packets (vegetables, herbs & flowers)
- An environmental footprint survey for a chance to win Door Prizes! (bike, shower timers, Earth Day t-shirts, green bags)

As representative of again receiving the Practice Greenhealth Environmental Leadership Award and other recognitions for environmental sustainable health care, Sacred Heart Hospital is dedicated to doing our part to provide a healthy environment to our patients, visitors and the community as a whole.



IN THE NEWS

• Medical Construction & Design magazine

The article, entitled, “*Winning Combination: State of the Art Operating Room and High-Tech Lighting*” was featured in the March/April issue. The author states, “By using state-of-the-art technology acquisition and integration as the driver to establish the Brain and Spine Institute, Eau Claire, Wisconsin-based Sacred Heart Hospital has created a world-class neurosurgery program and simultaneously paved the foundation for a pathway to tertiary care development throughout the institution.”



To view this article, please visit:

www.mcdmag.com/component/content/article/118-email-news/913

• HFMA magazine



The article, entitled, “*At Sacred Heart, All Employees—Including Finance—Take Time Off During Low Census Periods*” was featured in the April 2011 issue of *Healthcare Financial Management Association* magazine. The author states, “The initiative spreads responsibility for taking time off during periods of low census to all employees, rather than clinicians alone. The result: a less than 1 percent variance in budgeted labor hours during the first year of the initiative.”

To view this article, please visit: www.sacredhearteauclaire.org/content12031

• Minnesota Meetings & Events magazine

The article, entitled, “*Is There a Doctor In the House? Event Lab client comes to the rescue.*” was featured in the Spring 2011 issue. The author states, “Planners can carefully plan for every eventuality. But when a medical emergency strikes, the best-laid plans are often out the window. At those times, it helps to have a doctor in the house...or a couple hundred of them. Such was the case at a December holiday party at Chippewa Falls Art Center, planned by Event Lab for the Brain and Spine Institute of Sacred Heart Hospital.”



To view this article, please visit:

www.sacredhearteauclaire.org/content12029

• Leader-Telegram



The article, entitled, “*Therapy gives Parkinson's patients hope*” was featured in the April 20 Health section. The article explains how the innovative use of LSVT LOUD and BIG therapy to help Parkinson's patients can not only stop the progression of their disease, but in some cases reverse their symptoms; allowing them to live life to its fullest.

To view this article, please visit: www.sacredhearteauclaire.org/content12032

New equipment enhances patient care in Short Stay Care

Sacred Heart Hospital's Short Stay Care has recently made a **\$310,000 investment in superior patient care** with the purchase of an Olympus Exera II Video System Center for use during diagnostic, screening, and exploratory procedures. Equipped with high-resolution HDTV and Narrow Band Imaging capabilities, the Olympus provides the best possible image quality for endoscopic procedures. It also features an advanced HDTV-compatible video processor, convenient digital-to-digital recording of both still and moving images, Picture-in-Picture display, and electronic magnification to enlarge moving images at the touch of a button. Considered the new standard in endoscopic imaging, the Olympus allows physicians to review higher quality data in real time, enabling them to make safer, more accurate decisions for their patients.

In addition, Short Stay Care also spent more than \$30,000 on additional equipment to enhance their patient care abilities, including:

Force FX-C-S Generator - A cautery system used to cauterize tissue in instances such as a Gastro-Intestinal bleed or a polypectomy.

RF Generator - Used for management of pain caused by degeneration of the facet joints of the spine. RF stands for radiofrequency and is used to interrupt pain signals by distorting the nerve tissue.



Kimberly Bremness, Endoscopy Technician



Colleagues encouraged to dine out May 12

On Thursday, May 12, community members across western Wisconsin will have the opportunity to make a difference in the lives of their neighbors, simply by going out to eat. As Silver Sponsors of the second annual “Eat For Free Clinics” regional fundraising event, Sacred Heart and St. Joseph’s colleagues are encouraged to patronize the featured restaurants in support of the Free Clinics of Eau Claire, Chippewa Falls, and Rice Lake. On May 12, participating restaurants are donating 25% of their total sales from the day to their respective Free Clinic. With over 20 restaurants throughout Eau Claire, Altoona, Bloomer, Jim Falls, Chippewa Falls, Osseo, Spooner, Rice Lake, Barronett and Hayward, the event aims to raise regional awareness about the important role free clinics play in providing health care services to the uninsured members of our communities. In addition, there will also be a chance to win door prizes such as gift certificates to your favorite restaurants. For more information, please visit www.eatforfreeclinics.org.



Hospital welcomes noted author and speaker

In keeping with the intent of the Monsignor Klimek Healing Presence Endowment to empower and inspire our hospital staff, Friends of Sacred Heart Hospital is pleased to bring *New York Times* best-selling author and speaker Dr. David Dosa to Eau Claire on May 1 at 6 p.m. in Sacred Heart Hospital’s

Community Auditorium. Dr. Dosa will be giving a presentation on “The Power of Ministering to the Sick.”

Dr. Dosa is the best-selling author of “*Making Rounds with Oscar*,” the story of an extraordinary cat who demonstrates an uncanny ability to detect a patient’s impending death. During his presentation, Dr. Dosa will share from his rich experience about the vital importance and unique nature of providing spiritual care to the sick and dying.

This community event is free and open to the public. Advanced registration is requested by contacting Glenda Nelson at 715-717-4925 or gnelson@shec.hshs.org.

Free Community Event
May 1, 2011
6:00 pm
Community Auditorium



“Word Hogs” do it again!

Scrabble Bee enhances community wellness



From left to right (front row) Donna Trapp, Sue Klauck, Lynn Weber (back row) Jim Stolp, Jerry Klauck, Chrissy Baumgardner

On April 7, Sacred Heart Hospital sponsored a team to participate in the 9th Annual Literacy Volunteers - Chippewa Valley Scrabble Bee Tournament. The team, mostly consisting of Occupational Therapists, appeared in their eighth Scrabble Bee with proceeds to benefit the development of literacy skills across the Chippewa Valley. Throughout the tournament, letters are taken away from each team which they then have

the opportunity to buy back. In addition to the hospital putting up the \$350 team admission fee, the team held bake sales and raised almost \$200 to increase their competitive edge. As they have for six out of their eight years competing, the team once again won the best costume award for their theme, “Word Hogs,” sporting Harley gear; they also placed fourth out of 36 teams.

Congratulations!



8th annual
caring *for the*
caregiver
Humor, wellness & stress reduction

Friday, May 13, 2011
11:30 am - 3:30 pm
Sacred Heart Hospital
Community Auditorium
\$5 and food donation to the
St. Francis Food Pantry

Join us for
inspirational speakers,
light refreshments,
resource materials, &
exceptional door prizes!

Limited seating, call
Center for Healthy Living at
715-717-1600.

Sunday, May 1st
Colleagues needed to
Support the Eau Claire
Marathon

As a feature sponsor of the Eau Claire Marathon, Sacred Heart Hospital colleagues are encouraged to participate at this year's event! The marathon will offer participants the opportunity to enjoy a spring run along the beautiful lakes, rivers, and parks of Eau Claire. Held on Sunday, May 1, colleagues can participate in the marathon in one of three ways: Run, Walk, or Volunteer. Register on-line to walk or run in the event at www.eauclairerun.org or if you prefer to volunteer your time contact the Center for Healthy Living. For more information, call Kelly Lauscher at 715-717-1606.



Humor, wellness & stress reduction

A day for family or professional caregivers to relax, laugh and focus on you!

Speakers:

- Moira Kneer - Event Emcee**
- Tami Briggs - Therapeutic Harpist** **12:45 - 1:30 pm**
- Pam VanKampen - Dietitian & Humorist** **2 - 2:45 pm**

Three songs performed by the Eau Claire Children's Theater:
 SONG 1 Whistle a Happy Tune from the musical "The King and I"
 SONG 2 My Favorite Things from the musical "The Sound of Music"
 SONG 3 High Hopes from the movie "A Hole in the Head"

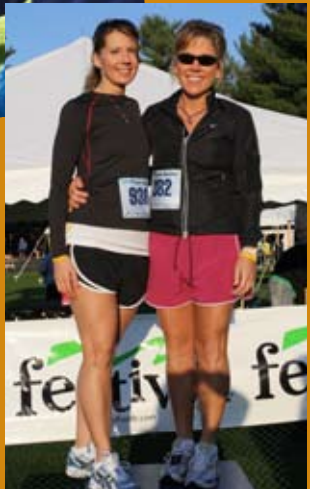
Free community program

Hospital hosts men's health seminar

The causes and effective treatments of male urinary incontinence and erectile dysfunction (ED) will be the focus of a free men's health seminar on May 10 at 6 p.m. at Sacred Heart Hospital's Community Auditorium. The seminar, co-sponsored by Western Wisconsin Urology and American Medical Systems, will cover the causes of male urinary incontinence and ED, as well as the wide range of effective treatment options now available. Michael Hirsh, MD, Western

Wisconsin Urology, will discuss the issues and answer questions. Also on hand will be a patient who will share his personal experiences and how he successfully overcame the issues. Spouses and partners are encouraged to attend. The seminar is free and open to the public, but registration is required. To register, please call 1-877-433-2873.

May 10 @ 6 pm
Community Auditorium



Service Tip

Noise Reduction Reminder

Be positive
and proactive,
especially when
conversations
become a little
too loud.

As an organization committed to providing a superior patient experience in all aspects of care delivery, it is important to remember that the anxieties accompanying any hospital stay can often make quality rest difficult to achieve for patients. For that reason, it is crucial to the health and recovery of those we care for that each colleague takes personal responsibility to provide the quietest environment possible. Please remember to keep communications at the lowest effective decibel at all times. It is with each colleague keeping this quality care standard top of mind that Sacred Heart Hospital will continue to provide the highest quality patient experience to carry on the Mission entrusted to us by the Hospital Sisters. Thank you in advance for your compliance.

Strategic planning

Building toward our FUTURE!

A new five year Master Facility Plan is being developed for the HSHS Division (Western Wisconsin) for fiscal years 2012-2016. This strategic plan will be the first of its kind developed jointly with both Sacred Heart and St. Joseph's hospitals to plan all of their facility improvements together. Essentially, the initiative describes and defines the clinical care and services we wish to improve or create which, in turn defines the physical spaces and equipment necessary for them to be successful. The planning process began this month and will be completed in August.

Our Goal?

To create a healing environment designed to support patient and family centered care so that the clinical work provided is high quality, safe, and in keeping with our Franciscan heritage. To achieve this outcome our planning process includes input from patients, families, physicians, staff and the community. The resulting plan will organize and prioritize our facility improvement and expansion projects for the short and long term future, preserving our mission and strengthening our presence in Western Wisconsin.



benefit update

HSHS Colleague Pension Plan

Sacred Heart Hospital and Hospital Sisters Health System (HSHS) provide colleagues who retire between the ages of 55 and 65 with a very competitive and comprehensive pension program. The objective of the HSHS pension plan is to provide our colleagues with a monthly retirement benefit that is competitive with other health care organizations.

Our pension plan, social security, and your personal retirement savings are the three elements that will provide economic security as you begin to think about retirement.

Our pension plan is a "defined benefit" plan which means benefits at retirement are defined by the plan's benefit formula. Under this type of plan, the hospital assumes the risk of investment performance. The pension formula is based on credited years of service, final average pay, and age at retirement. The method of payment selected determines the monthly benefit.

Our pension plan has five-year vesting which means you are 100% vested after 5 years of working a minimum of 1,000 hours per year. After becoming vested, you are guaranteed a pension benefit. Funding of the pension plan is completely paid by the hospital and there are no costs to colleagues. By not contributing to your pension plan, you have the opportunity to begin making personal investment choices in tax-sheltered annuities or other investments.

Canticle is a Sacred Heart Hospital newsletter that appears on the second and fourth Tuesday of every month and is available internally on the hospital's Pillar Boards & Intranet. It is also distributed by email and mail, and posted under the Media Center link at www.sacredhearteauclaire.org. Please direct comments, suggestions or requests for email newsletter (e-*Canticle*) subscriptions by phone at (715) 717-4256; or by email to DPaulson@shec.hshs.org; or by writing the Communications Department, 900 West Clairemont Avenue, Eau Claire, WI 54701. A "canticle" is a sacred song and is a reminder of our Franciscan tradition, the Hospital Sisters' healing ministry and Joy (one of our Core Values). Our newsletter's name is a tribute to "The Canticle of the Sun," by St. Francis, which praises God for all creation.

