

Head & Neck Center

Frequently Asked Questions—For Physicians

Q. What benefits does the Head & Neck Center offer my patients?

A. We provide a full spectrum of high-level ear, nose and throat care, as well as complex head and neck surgeries that your patients may have previously needed to travel long distances to access.

We utilize the latest medical and surgical treatments and technology, because we consider it our privilege and responsibility to provide each and every patient with the best options and outcomes available.

We treat the most common medical disorders that affect your patients—young and old, including: chronic ear infection, hearing loss, tinnitus, dizziness and imbalance, sinusitis, headache, allergies, cough, snoring and sleep apnea, and skin lesions.

In addition to general ENT, we have medical expertise in the diagnosis, management and treatment of complicated cases involving:

- the voice, airway and swallowing
- facial trauma and reconstructive surgery
- head and neck oncology
- congenital and pediatric diseases

We are the *only* center in the region doing minimally invasive head and neck surgeries using the da Vinci® robot.

We are committed to being available to see your patients quickly and scheduling appointments to accommodate you and your patients.

sacredhearteauclaire.org
stjoeschipfalls.com

Q. How do we coordinate care for your patients?

A. We believe that coordinated care and open communication are critical to obtaining optimal patient outcomes and long-term well-being. We will work with you at all times and will provide you with timely communication about your patients. Feel assured that you will always have direct access to us for any questions or concerns that may arise, day or night.

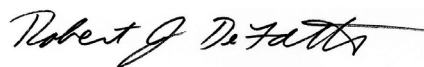
Q. Who do I contact if I have additional questions about referring my patients to the Head & Neck Center?

A. We want you to feel completely comfortable referring your patient to the Head & Neck Center. If you have any further questions, we encourage you to contact us at 715.717.6885 or e-mail headandneckcenter@shc.hshs.org.

“We thank you in advance for allowing us the opportunity to treat your patients. We look forward to a long and fruitful relationship.”



Rima A. DeFatta, M.D.



Robert J. DeFatta, M.D., Ph.D.



**Sacred Heart
Head & Neck Center**

AN AFFILIATE OF HOSPITAL SISTERS HEALTH SYSTEM

there is hope here