

Canticle

News for
Colleagues
Physicians
Volunteers and
Friends of Sacred Heart Hospital

High Quality, Low Cost Care Delivery

Hospital Welcomes National Health Care Leaders For Tour and Forum

On August 18, Sacred Heart Hospital welcomed U.S. Rep. Ron Kind (above left) (D-WI) and Dr. Don Berwick (above right), administrator of the Centers for Medicare and Medicaid Services (the top government official overseeing the Medicare and Medicaid programs), as they toured the hospital and met with both Sacred Heart and HSHS leadership. During this tour of Ron Kind's district, Kind and Berwick also sat down with hospital administrators and more than 200 doctors, nurses and other providers from Sacred Heart Hospital, Marshfield Clinic, and Mayo Clinic Health System for a health care forum at the Mayo facility. The forum covered topics ranging from access to primary care, to health care reform implementation, to chemotherapy drug shortages.

"Our hospitals and clinics have long been providing the kind of high quality low cost care that the rest of the nation should be looking to as a model," said Rep. Kind. "Updating our delivery systems nationwide, to produce care focused on outcomes instead of volume, is the only way to get our health care costs under control in the long-run. I am pleased that Dr. Berwick was able to tour and visit these high performing facilities and meet with the committed providers that consistently deliver some of the best, most coordinated care in the country." Dr. Berwick commented, "You have a diamond mine here in the Midwest. People can learn a lot from Wisconsin."

(continued on page two)



**Sacred Heart
Hospital**

AN AFFILIATE OF HOSPITAL SISTERS HEALTH SYSTEM

Enhanced Imaging Hospital's CT Program Earns ACR Accreditation

Sacred Heart Hospital's Radiology Department has been awarded a three-year term of accreditation in computed tomography (CT) by the American College of Radiology. CT scanning — sometimes called CAT scanning — is a noninvasive medical test that helps physicians diagnose and tailor treatments for various medical conditions.

The American College of Radiology (ACR) awards accreditation to health care facilities for the achievement of high-practice standards after a rigorous peer-review evaluation conducted by board-certified physicians and medical physicists who are experts in the field. The ACR looked at all aspects of Sacred Heart's CT program, including the credentialing of the staff, quality of images, adequacy of the equipment and the quality control processes in place to maintain the system. Accreditation is granted when image quality and exam interpretations meet strict ACR criteria.

In addition to its CT program, Sacred Heart Hospital's Nuclear Medicine, MRI, Ultrasound and Mammography programs are also ACR accredited.



Health Care Forum

(continued from page one)

While at Sacred Heart, Kind and Berwick toured the hospital's new Bi-Plane Angio Suite, where they met with Phillip Porter, MD, FRCS(C), OakLeaf Medical Network, Neurosurgeon and Interventional Neuroradiologist at Sacred Heart's Brain & Spine Institute; and Peter Hanson, MD, Medical X-Ray Consultants, an Interventional Radiologist at Sacred Heart Hospital. They discussed the importance of the hospital's interventional stroke initiatives, as well as the positive community impact from combining quality staff and physicians with state-of-the-art technology.

In addition, they also met with Mary Starmann-Harrison, President & CEO, HSHS; Larry Schumacher, COO, HSHS, Interim CEO, Sacred Heart Hospital, and Interim President, HSHS Division (Western Wisconsin); Tim Eckels, Vice-President Community Benefit, Public Policy & Advocacy; Frank Mikell, MD, Chief Physician Executive, HSHS; David Fish, Senior Advisor: Government Relations & Advocacy, HSHS; and Faye Deich, COO, Sacred Heart Hospital, to discuss health care reform, Medicare and Medicaid benefits, and to further examine the local models of care delivering some of the nation's lowest cost, yet highest quality medical outcomes.

"Dr. Berwick has laid out a vision for reforming America's health care system through the simultaneous pursuit of three aims: improving the experience of care, improving the health of populations, and reducing the costs of health care," said Faye Deich. "Western Wisconsin is leading the nation in pursuing these aims, and we are proud to be innovators in serving patients better. In addition, as a not-for-profit, Franciscan health care organization, these fundamental philosophies outlined in the Affordable Care Act could not be more in tune with the Mission and Values of Sacred Heart Hospital and the Hospital Sisters Health System."

"We wish to thank Congressman Kind for his leadership in developing the provisions of the Affordable Care Act that have helped create value for patients and addressed geographic inequities in low-Medicare reimbursement," said Mary Starmann-Harrison. "Congressman Kind and the House Quality Care Coalition secured needed funds for hospitals to address serious geographic inequities to serve communities better."



Fulfilling a Mission

Hospital Welcomes New Director of Pastoral Care



Philip Anderson

Philip Anderson, M.Div, BCC, recently joined Sacred Heart Hospital as Director of Pastoral Care. He comes to Sacred Heart from St. Joseph Regional Medical Center in Mishawaka, IN, where he most recently served as lead chaplain, and as staff chaplain in a previous role.

“It is an honor to be a member of the Sacred Heart Hospital family,” said Philip. “With determination, hard work and prayer I will humbly fulfill the mission and legacy of the Franciscan Sisters.”

Philip holds a master’s from Yale Divinity School and bachelor’s in religious studies and political science from Southern Methodist University in

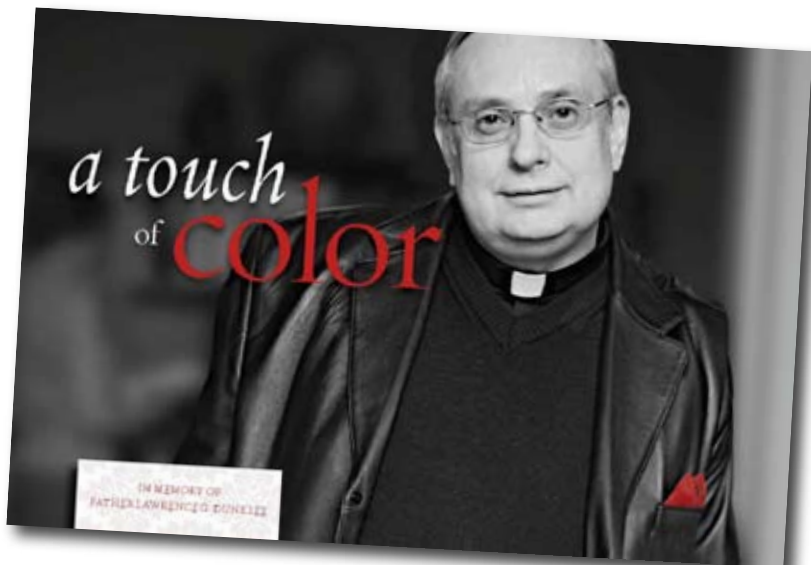
Dallas. He is board certified by the Association of Professional Chaplains.

Philip’s appointment fills the vacant post left when the Center’s previous director, Father Lawrence Dunklee, passed away unexpectedly earlier this year, in January.

It’s Here!

Father Dunklee Memorial Book Now Available

Currently available in the hospital’s Gift Shop, Sacred Heart’s Center for Spiritual Care is pleased to announce the creation of a new book produced in memory of Father Lawrence Dunklee. “A Touch of Color” is filled with a selection of homilies and reflections that he offered over the last six years. The book also features Father’s most requested presentation based on the beautiful Serenity Prayer. Father Klimek, Senior Chaplain, Sacred Heart Hospital, commented, “Father Dunklee inspired all of us while he was at Sacred Heart. I’m so grateful that through this wonderful book, he will continue to inspire us for many years to come.”



To learn more about this inspirational book through a recently published *Leader-Telegram* article, please visit:

www.sacredhearteauclaire.org/content12145

Looking to the Future Western Wisconsin Names Chief Information Officer

Kevin Groskreutz, MBA, has been named the Chief Information Officer for the Hospital Sisters Health System (HSHS)



Kevin Groskreutz

Division (Western Wisconsin), encompassing both Sacred Heart and St. Joseph’s hospitals, and will begin his duties immediately. Larry Schumacher, Interim Division President and Interim CEO of Sacred Heart Hospital; and Bill Montgomery, HSHS Chief Information Officer, announced recently that Kevin accepted the new role.

Kevin commented, “I am grateful for the opportunity to serve our colleagues in Western Wisconsin and across HSHS, and look forward to being part of our next evolution of patient care as we implement computerized physician order entry.”

Kevin joined St. Joseph’s Hospital as Director of Information Systems in 1999. In 2009, he was appointed Director of Information Systems for the HSHS Division (Western Wisconsin). He earned his Bachelor’s of Arts degree in industrial technology from UW-Stout and his Master’s of Business Administration from the University of Phoenix.

INNOVATIVE TREATMENTS &



Dr. Monica McDonald
Sacred Heart Hospital



Dr. Peter Hanson
Medical X-Ray Consultants

“Stenting was really her only chance for survival.”

Monica McDonald, MD, FACS, FACC

There Is Hope Here

Hospital Now Offering Innovative Cardiac Procedure

On July 18 at Sacred Heart Hospital, Monica McDonald, MD, FACS, FACC, Cardiovascular Surgeon, Sacred Heart Hospital, and Peter Hanson, MD, Medical X-Ray Consultants, an Interventional Radiologist at Sacred Heart Hospital, performed the hospital’s first Thoracic Stenting procedure. The patient had a known thoracic aortic dissection (a tear in the layers of the aorta) and had been told that she was not a surgical candidate at another local hospital. She continued to have pain and the dissection was increasing in size. To her delight, Drs. McDonald and Hanson were able to offer her this new life-saving procedure.

“Stenting was really her only chance for survival,” commented Dr. McDonald. “The procedure went well! We were just so happy that through this innovative treatment she was able to return home with a new lease on life.” Dr. Hanson added, “Working in collaboration with Dr. McDonald to provide leading-edge care for our patients is very exciting.” At Sacred Heart Hospital, we pride ourselves on not only combining the brightest physicians with the newest state-of-the-art technology, but also on bring the most innovative treatments to the Chippewa Valley—ensuring all who come through our doors receive sophisticated quality care close to home.

TECHNOLOGY CLOSE TO HOME



Detecting Cancer Earlier

New Respiratory
Equipment Enhances
Patient Care



Representing a \$215,000 investment in quality patient care, Sacred Heart Hospital has continued its strategic initiatives of bringing innovative procedures to the Chippewa Valley with purchase of an Electromagnetic Navigation Bronchoscope (ENB). This unique piece of technology, made possible in part by donations from the Friends of Sacred Heart Hospital, incorporates a small GPS-like navigational probe capable of reaching the smallest areas of the lungs that were previously unreachable.

“With this advancement, our physicians can now diagnose patients sooner by extracting small samples of tissue for evaluation,” commented Greg Spindler, RRT, Director, Respiratory Care and Sleep Medicine, Sacred Heart Hospital. “Specifically useful in detecting lung cancer, this simple outpatient procedure not only allows doctors to diagnose problems earlier, but most importantly, it improves the patient’s chances of a healthy recovery— allowing them to get back to their life as soon as possible.”

Arriving at the end of September, the ENB will be the only of its kind between Green Bay and the Twin Cities, ensuring that Chippewa Valley residents can continue to receive state-of-the-art treatments close to their home and loved ones.

Mark Your Calendar Presentation Discusses Secrets to Longer, Sweeter Life



Zorba Paster, MD

Have you ever looked for a way to live a long, sweet life? Well, now is your chance to find out how. On September 8, Sacred Heart and St. Joseph's

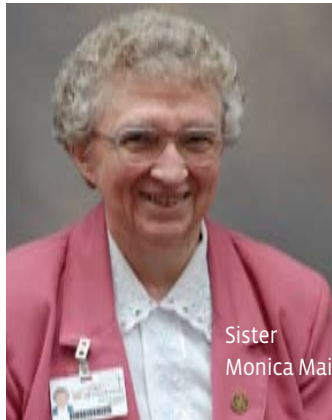
hospitals will be hosting an evening with Zorba Paster, MD, at the Ramada Convention Center.

Dr. Paster, a public radio show host, broadcast journalist, author, university professor and practicing family physician will be speaking on cracking your longevity code. Beginning at 6:30 pm, tickets are \$10 in advance and \$15 at the door, with all proceeds benefiting the Christine Center.

If you would like to have an opportunity to meet Dr. Paster and ask him your questions in person, a special reception will be held prior to the presentation at 5:00 pm. The reception will be available to only the first 50 guests to register and included hors d'oeuvres, cocktails and reserved seating for the event. Tickets for the special receptions are \$50, advance ticket sales only.

To register or to donate, contact the Christine Center by calling 715-267-7507, or visit their website at www.christinecenter.org. All colleagues are encouraged to attend and we hope that you will join us as we learn how to crack the longevity code and live a long, sweet life!

Retirement Congratulations!

Sister
Monica Mai

Sister Monica Mai will retire from Sacred Heart Hospital on August 31 after 15 dedicated years of service in the Pastoral Care Department. A native of Eau Claire, Sister Monica is a Benedictine Sister from Saint Bede Monastery. Over the years, she has served as a teacher in many area schools, and twice as Prioress of Saint Bede Monastery.

Benedictine Sisters live according to the "Rule of St. Benedict". He calls them to "listen with the ear of our hearts." Sister Monica commented, "This is what I've tried to do in my ministry here at Sacred Heart. You don't just listen and let it go by, and you don't just listen and not care. If you listen with your heart, you will be amazed at all the helpful and wondrous things you hear."

In September, Sister Monica will be moving to St. Joseph, Minnesota, to live in community with her fellow Sisters at Saint Benedict's Monastery. Her compassionate and loving presence at Sacred Heart Hospital, and in the Eau Claire community, will be greatly missed.

God's blessings to you, Sister Monica, in your retirement!

A Retirement Tea for Sister Monica will be held on September 1 from 1-3 pm in Bishop/Treacy Halls.

Congratulations to Robert Hassemer, who is retiring from Sacred Heart Hospital after providing 40 years of dedicated service to the mission of the Hospital Sisters. Bob has been a great leader at Sacred Heart. His knowledge of our staff and his ability to remember everyone's name is truly appreciated by all who know him. After coming on board in 1971 in Payroll and Accounting, Bob became Assistant Personnel Director in 1973 and then Personnel Director in 1975. He continues to provide strong leadership in his current role as Chief People Officer of the HSHS Division (Western Wisconsin).

Bob's commitment to the hospital's mission is evident. He received the Father Klimek Healing Presence Award in 2002. Over the years, Bob has coordinated many of our wonderful Christmas gifts and parties, Easter Egg Hunts, and United Way Fundraisers. No one knows just how many turkeys Bob has handed out over the years, but the number is estimated to be well over 35,000. Bob will be remembered as a leader who cares deeply for the patients we serve and for the colleagues who bring a healing presence to work each day.

Bob is an avid golfer and he looks forward to having more time to spend on the golf course. He will also enjoy more free time with his family, including his four granddaughters.

With great appreciation and gratitude, Bob, we wish you all the best in the future!

Bob's Retirement Tea will be held on Wednesday, August 31, from 1 – 4 pm in the Community Auditorium.

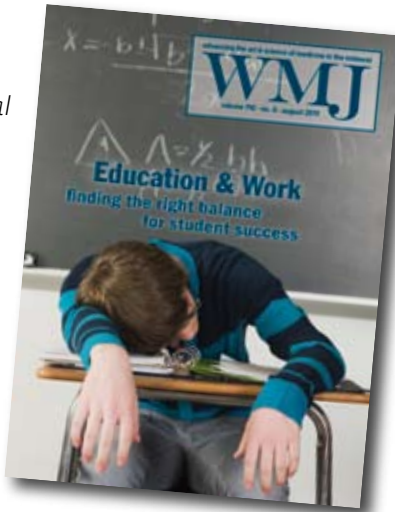
Robert
Hassemer

In The News

William Cayley Jr., MD, M.Div, Augusta Family Medicine Clinic, and Family Medicine physician at Sacred Heart Hospital, was recently published in two medical journals:

Wisconsin Medical Journal

The first was featured in the *Wisconsin Medical Journal* in an article entitled, "Effective Clinical Education: Strategies for Teaching Medical Students and Residents in the Office." He states, "Educating medical students and residents in the office setting presents the simultaneous challenges of providing quality medical care, maintaining efficiency, and incorporating meaningful education for learners."

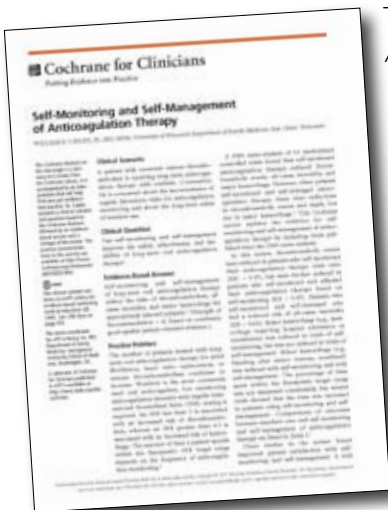


To view this article, please visit:

www.sacredhearteau Claire.org/content12159

American Academy of Family Physicians

The second was featured in the *American Academy of Family Physicians* in an article entitled, "Cochrane for Clinicians: Self-monitoring and self-management of anticoagulation therapy." He states, "Self-monitoring and self-management of long-term oral anticoagulation therapy reduce the risks of thromboembolism, all-cause mortality, and minor hemorrhage for appropriately selected patients."

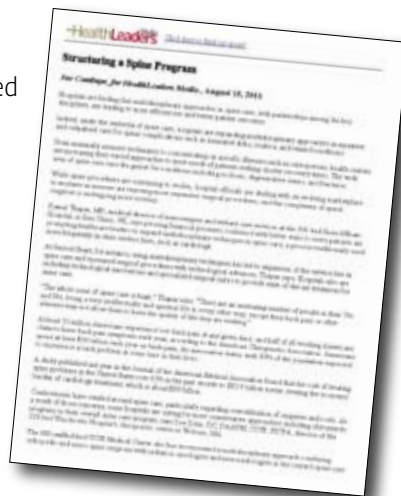


To view this article, please visit:

www.sacredhearteau Claire.org/content12160

HealthLeaders Media

Sacred Heart Hospital was recently featured in *HealthLeaders Media* magazine in an article entitled, "Structuring a Spine Program." Featured in the article was Kamal Thapar, MD, PhD, FRCS(C), Marshfield Clinic, neurosurgeon at Sacred Heart's Brain & Spine Institute, who said pressing financial pressures combined with better ways to serve patients are prompting healthcare leaders to expand multidisciplinary techniques in spine care, a process traditionally used more frequently in other service lines, such as cardiology.



To view this article, please visit:

www.sacredhearteau Claire.org/content12163

Mark Your Calendars Colleagues Needed to Support the Eau Claire Heart Walk

As a featured sponsor of the Eau Claire Heart Walk for the past 20 years, all Sacred Heart colleagues, physicians, and volunteers are encouraged to show support for the American Heart Association by participating with their friends and families. The program provides Chippewa Valley citizens the opportunity to improve their health by walking and simultaneously raise funds to help fight heart disease and stroke. "Our hope is that the Heart Walk will jump start a culture of physical activity among participants and support the life-saving work of the American Heart Association," said Nancy DeMars, RN, Director, Cardiac Services, Sacred Heart Hospital. Last year, Sacred Heart had 196 participants who were able to raise approximately \$15,500 for this most worthy cause. For more information, please contact your team/department leader or Nancy DeMars at 715-717-4018. We look forward to seeing you there!

Saturday, September 24

Carson Park, 100 Carson Park Drive

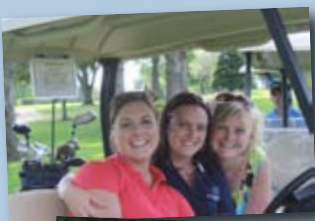
Registration: 8:00 am

Start Time: 9:00 am



Golf, Food, & Festivities Colleague Golf Outing A Resounding Success

On Thursday, August 11, over 100 Sacred Heart colleagues enjoyed a beautiful day during the hospital's annual Colleague Golf Outing at Hillcrest Golf & Country Club. Golfers had the option of playing either 9 or 18-holes, followed by a brat and burger dinner sponsored by the hospital at the country club. During the dinner, participants not only enjoyed great food and festivities, but the majority of participants also left the event with fabulous prizes given away during a drawing. Thank you to all who participated and helped make this wonderful event possible!

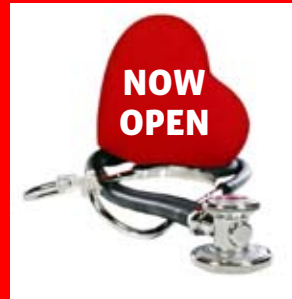


Volunteers Needed for Hospital Choir



Sacred Heart is now seeking volunteers for the formation of the hospital's first choir. Members must be available to

practice one hour each week and will perform in the hospital's Father Christopher Chapel during special events and holidays. For more information, please contact Becky Swanson at 715-717-4256 or by e-mail at BSwanson@shec.hshs.org.



**Sacred Heart
URGENT CARE
Open
6 am – 10 pm
Everyday**

benefit update

Colleagues Encouraged to Help Support the United Way

As a United Way "Pacesetter" organization for fundraising, Sacred Heart Hospital has once again set a goal of raising \$49,000 from August 10-31. All colleagues are encouraged to participate and help raise these funds for the invaluable services provided by the United Way of Greater Chippewa Valley. As usual, all colleagues who donate will have their name placed in a prize drawing to be read at the next Super Celebration on September 27, at 2 pm in the hospital's Community Auditorium. In addition, all colleagues are encouraged to volunteer during this year's United Way Day-of-Caring on Friday, September 16. For more information, or to volunteer your time, please contact Jen Steinhorst in People Services at 715-717-1405.

Grand Prizes

- Two Packer Tickets
- Flat Screen T.V.
- Movie tickets for a year/two per month
- \$100 shopping spree to Wal-Mart
- \$100 shopping spree to Target



Early Bird	August 17: Drawing for \$ 100
Not so Early	August 24: Drawing for \$ 75
Just Made It	August 31: Drawing for \$ 50

Goal Prize Drawing for \$50 @ September Super Celebration
 First Time Drawing for \$50 @ September Super Celebration
 10% Increase Drawing for \$50 @ September Super Celebration

Canticle is a Sacred Heart Hospital newsletter that appears on the second and fourth Tuesday of every month and is available internally on the hospital's Pillar Boards & Intranet. It is also distributed by email and mail, and posted under the Media Center link at www.sacredhearteauclaire.org. Please direct comments, suggestions or requests for email newsletter (e-*Canticle*) subscriptions by phone at (715) 717-4256; or by email to DPaulson@shec.hshs.org; or by writing the Communications Department, 900 West Clairemont Avenue, Eau Claire, WI 54701. A "canticle" is a sacred song and is a reminder of our Franciscan tradition, the Hospital Sisters' healing ministry and Joy (one of our Core Values). Our newsletter's name is a tribute to "The Canticle of the Sun," by St. Francis, which praises God for all creation.