

Canticle

News for: Colleagues, Physicians, Volunteers and Friends of Sacred Heart Hospital

*We Walk This Road
Together*

Hospital Kicks-Off its Annual Colleague Giving Campaign

On February 3, the 2012 Colleague Giving Campaign will officially kick-off. Thanks to many generous donations, last year's colleague giving campaign was able to exceed its goal of \$88,000 by collecting more than \$94,000 from our generous colleagues. This year, we hope to do even better!

(continued on page two)



**Sacred Heart
Hospital**

AN AFFILIATE OF HOSPITAL SISTERS HEALTH SYSTEM

Colleague Giving Campaign

(continued from page oen)

Colleague Giving is an opportunity to further support the Sisters' mission by providing ongoing support to the annually funded projects of Sacred Heart Hospital. Donations are tax deductible - and colleagues will receive a thank you receipt in January, 2013, to use for tax purposes.

In addition, colleagues who submit a pledge form will automatically be entered into a drawing for many wonderful prizes. If you make a pledge of \$12 or more per pay period, you will receive a ring for your "bottomless mug" which can be used anytime it in our cafeteria for soda, tea or coffee. You can choose Seattle's Best Coffee or Farmer Brothers brand coffee. Colleagues must stop at the cash register when refilling their mug. Your complimentary beverage of choice will be rung through the cash register in order to accurately account for usage.

Colleagues will receive information through their department leader and during the February Colleague Updates. Additional information will be posted on the intranet, including campaign progress. For all other questions, please attend one of the Friends Friday's celebrations on February 3, 10, 17, and 24, or contact the Development Office at 715-717-4925.

GO RED for Heart Disease & Stroke Awareness

Special Community Events
Planned February 3 & 4 at
Macy's-Oakwood Mall

Sacred Heart and St. Joseph's Hospitals, the American Heart Association, Macy's and Charter Communications are partnering to offer several free "Go Red" community events for American Heart Month in February. Join us for a weekend of heart-healthy activities, presentations and fun gifts on Friday, February 3, and Saturday, February 4, at Macy's-Oakwood Mall in Eau Claire!

Activities will include heart-healthy cooking demonstrations for adults and children alike; a heart healthy happy hour with tasty treats; a Go Red fashion show; and fun family activities. Be sure to attend an educational seminar and receive a free gift! Special prizes and coupons for in-store savings will also be given. Remember to wear red on February 3 & 4 and receive 20% off select regular, sale & clearance prices items throughout Macy's. Customers not wearing red can still receive the discount by purchasing a special "Red Dress" pin for \$2 at any Macy's register, with all pin sales benefitting the American Heart Association's Go Red For Women movement.

The American Heart Association estimates that cardiovascular disease kills more than 480,000 women in America each year. Cardiovascular disease also claims more lives than the next four most common causes of death combined, and coronary heart disease is the No. 1 single killer of women over the age of 25. Approximately every 35 seconds, someone in America will die of a coronary event.

For more information and to view the full schedule of exciting events taking place on February 3 & 4 at Macy's-Oakwood Mall, log onto www.goredchippewavalley.com.



World Day of Prayer for the Sick

Reflecting on and Responding to Human Suffering

On Saturday, February 11, Sacred Heart Hospital will observe the 20th annual World Day of Prayer for the Sick. In observance of this day, Sacred Heart will offer Mass at 7 a.m. and 5 p.m. in the hospital's Father Christopher Chapel. All hospital colleagues and community members are welcome to attend. "This is a day in which countless Christian communities throughout the world spiritually gather together to pray for those who are sick and suffering," said Monsignor Edmund Klimek, Senior Chaplain, Sacred Heart Hospital.

Since 1992, the Catholic Church has celebrated World Day of Prayer for the Sick on February 11 — the day on which the church commemorates the feast of Our Lady of Lourdes. This annual, globally recognized observance

was originally designated by Pope John Paul II. The day reminds the faithful to pray for those who are sick, invites Christians to reflect on and respond to human suffering, and recognizes and honors those who work in healthcare and serve as caregivers.



Mission Integration

Spiritual Care Director Appointed to HSHS Committee



Philip Anderson

Philip Anderson, Director of Pastoral Care, was recently appointed to the HSHS Mission Review Team. This team offers assistance to Sister Monica Laws, Vice-President of Mission for HSHS, in regard to the Mission Integration Accountability Report, submitted by each local system to HSHS. The Review Team also conducts yearly Mission Integration Review Sessions with the local systems. "Mission is at the heart of our existence as a hospital," stated Philip. "I hope my work at Sacred Heart and in the system can build upon the successes of the Hospital Sisters."

Comprehensive Care

Colleague Earns Rehab Nursing Accreditation

At Sacred Heart Hospital, we constantly strive to enhance the level of patient care by ensuring that only those with the most comprehensive, up-to-date knowledge of quality care are treating you or your loved ones during the greatest times of need. With that in mind, the hospital would like to congratulate Julie Thalacker, RN, CRRN, for earning her Certified Rehabilitation Registered Nurse (CRRN) accreditation. The CRRN accreditation is certified by the American Board of Nursing Specialties and features an exam of 150 questions about ethical and legal issues; health patterns including assessments, physiology, and standards of care; the function of the rehabilitation team; and rehabilitation nursing models. "Julie is a gift among the rehab nurses," commented Martha Allen, Director of Rehabilitation Services, Sacred Heart Hospital. "She really sets the standard for what it means to be a professional nurse at Sacred Heart. Thank you, Julie!"



Julie Thalacker



“ In 1968, the Bishop assigned me to minister at Sacred Heart Hospital for the period of one year. Somehow, that one year turned into 44 years! It is a privilege to be a part of Sacred Heart Hospital, and I am grateful to continue my ministry here into the future on a somewhat more limited basis.”

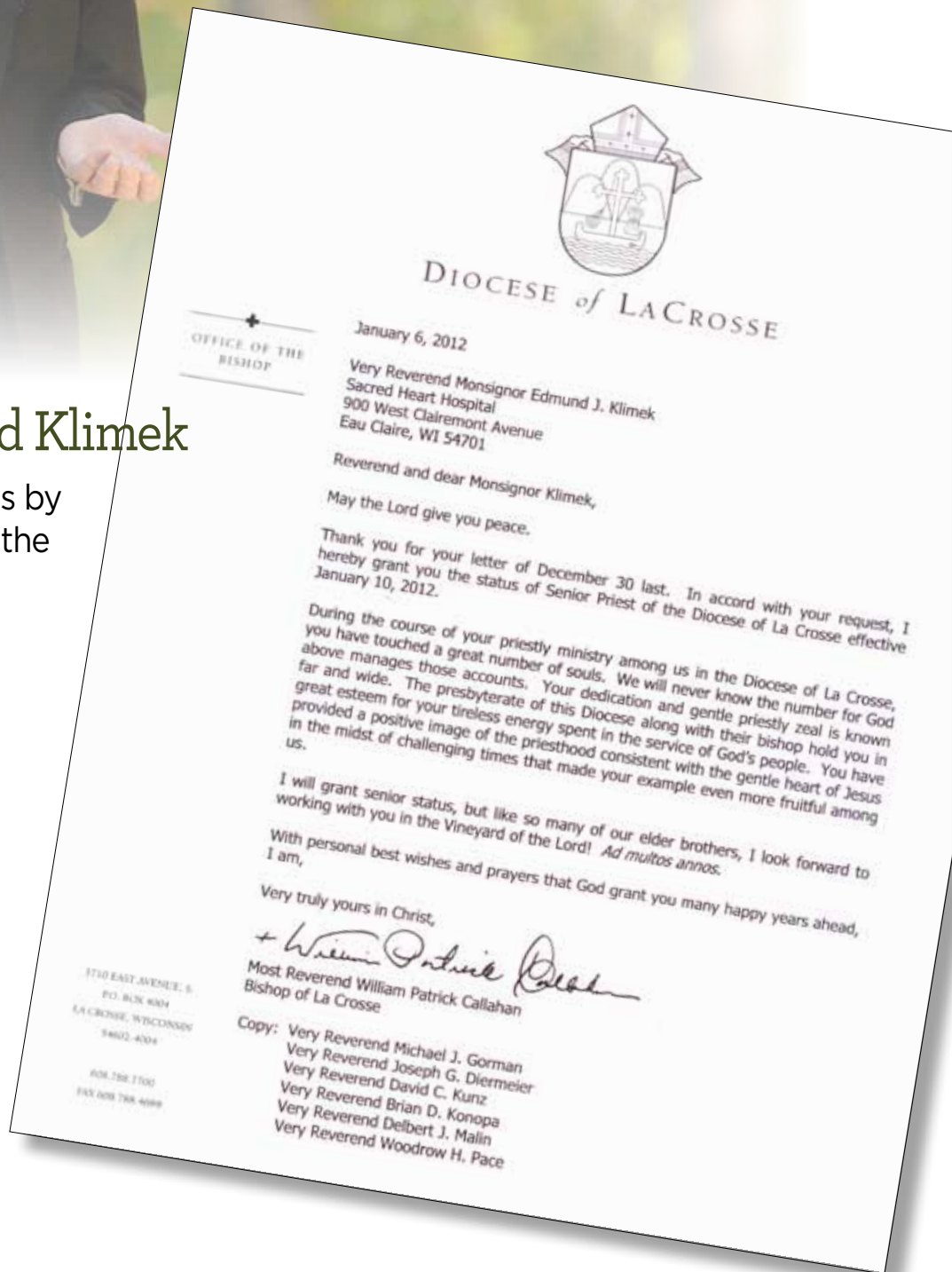
~ Father Klimek

Monsignor Edmund Klimek

Granted Senior Priest Status by Bishop William Callahan of the Diocese of La Crosse

Effective January 10, Monsignor Edmund Klimek, senior priest chaplain at Sacred Heart Hospital, has been granted the status of Senior Priest by Bishop William Callahan of the Diocese of La Crosse, Wisconsin. Monsignor Klimek will retain residence at Sacred Heart Hospital in Eau Claire, and continue his priestly ministry, but on a more limited basis. Monsignor Klimek will continue to celebrate daily Mass in the Father Christopher Chapel at Sacred Heart Hospital.

Pictured at right are congratulatory letters from Bishop Callahan, as well as Sister Jomary Trstensky, O.S.F., Provincial Superior, Hospital Sisters of St. Francis:



*“Your dedication and gentle priestly zeal is known far and wide.”
~ Bishop William Patrick Callahan*

Open House

Join us in celebrating Father Klimek's lifelong healing ministry by attending our Community Open House on **Sunday, February 12, from 2-4 pm or Monday, February 13, from 9:30-11 am in the hospital's Community Auditorium.**



Hospital Sisters of St. Francis

P.O. Box 19431 • Springfield, IL 62794-9431
217-522-3387 • hospitalsisters.org

January 9, 2012

Monsignor Edmund Klimek
Sacred Heart Hospital
900 West Clairemont
Eau Claire, WI 54701

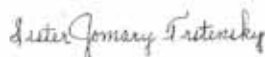
Dear Monsignor Klimek:

The recent announcement that you are moving to senior priest chaplain at Sacred Heart Hospital gave me mixed emotions. On the one hand, I feel happy for you and feel that congratulations are in order. On the other hand, I don't like to hear that your service at the hospital will be in any way limited. The Hospital Sisters and Sacred Heart Hospital have been blessed by your presence these many years, so much so that your name has become synonymous with that of the hospital. It is hard to accept that this wonderful arrangement has to change in any way, but change is a part of our life.

Speaking of change, you have lived through a number of ups and downs in the history of Sacred Heart Hospital. I feel that your presence in the Eau Claire community gave credibility to the hospital during some of the challenging phases. I know that I was always grateful that you were there to help weather the storms that health care competition brought our way. Furthermore, I was always confident that you could guide the hospital executives along lines of unity with the Catholic Church. Please accept my heartfelt thanks for all of these remarkable achievements.

I understand that you will still be there to minister to the sick and celebrate Mass in the beautiful Chapel. I will look for you in my future visits to Eau Claire. Meanwhile, I will pray for your good health and ask God to bless your next phase of priestly ministry.

Sincerely in Christ,



Sister Jomary Trstensky, O.S.F.
Provincial Superior

*“The Hospital Sisters and Sacred Heart Hospital have been blessed by your presence these many years, so much so that your name has become synonymous with that of the hospital.”
~ Sister Jomary Trstensky, O.S.F.*

2012 Family Health Fair a Huge Success

On Saturday, January 21, Sacred Heart Hospital participated in the 2012 Family Health Fair held at the Eau Claire Indoor Sport's Center. More than 450 people attended the annual event, which featured health information for those of all ages, as well as DJ entertainment, inflatables, games, prizes and much more for the kids. Included at Sacred Heart's booth were fun interactive fitness and nutrition activities for children.



Living The Holiday Spirit

Hospital Colleagues Help Those Who Are Less Fortunate

Throughout the holiday season, colleagues at Sacred Heart Hospital spread joy to many people in the community who needed assistance. Several Sacred Heart colleagues donated gifts and needed items to area families through the hospital's Sponsor a Family program, making Christmas morning a little brighter to those less fortunate.

The hospital also collected 186 items for its Mitten Tree program. New mittens, gloves, scarves and hats were donated by hospital colleagues and community members, and were donated to the St. Francis Food pantry for families in need.

Sacred Heart colleagues also donated more than 1,450 pounds of food and \$781 to the hospital's 2011 Thanksgiving Food Drive. In addition, 40 turkeys that were given to colleagues as a Thanksgiving gift from the hospital were in turn donated to the Food Drive. All proceeds from the drive went to the St. Francis Food Pantry, for families in need throughout the holiday season.

If that wasn't enough, more than 175 Sacred Heart colleagues donated over \$6,000 and more than 60 hours of volunteer time to aid local organizations and individuals throughout the holiday season.



Spirit of Women

Free Headaches & Migraines Program a Huge Success

About 50 people attended Sacred Heart and St. Joseph's Hospitals' Spirit of Women program, Headaches and Migraines Across All Ages, held on Tuesday, January 17, at Camille's Sidewalk Café in Lake Hallie. The event was free and geared towards women.

Linda Poirier (pictured right), RN, MSN, FNP-C, of Willow Creek Women's Clinic in Eau Claire, engaged the crowd by describing the causes of headaches, which included diet, lack of exercise, brain function and others. Poirier described the most common types of headaches, their causes and the variety of treatments that are available to help fight them.



Spirit of Women is health education programming provided by Sacred Heart and St. Joseph's Hospitals. It is not necessary to become a member to attend events, however, free membership allows the member to receive notices of monthly Spirit of Women events. To become a member, visit www.sacredhearteauclaire.org and click on "Spirit of Women."

New Patient Lounge Provides

Relaxing & Tranquil Environment



A new Radiation Oncology Patient Lounge area opened the week of January 9 to rave reviews. Situated just down the hall from the Regional Cancer Center's main waiting room, the new lounge area offers patients and families a relaxing and tranquil space to go before and after radiation treatments.

Karen Champion, a radiation therapy patient, says she loves the calming décor and soft music, not to mention the Keurig coffee and tea that is offered. "The first day I used the new lounge was a whole different experience," she said. "I felt so calm when I left, it was just unreal. The atmosphere makes you feel so peaceful." She also had praise for the physicians and staff at the Cancer Center and the Oncology Department. "I have never experienced a business establishment that found so many wonderful people to work for them," Karen said. "It amazes me that every person is nicer than you can imagine!"

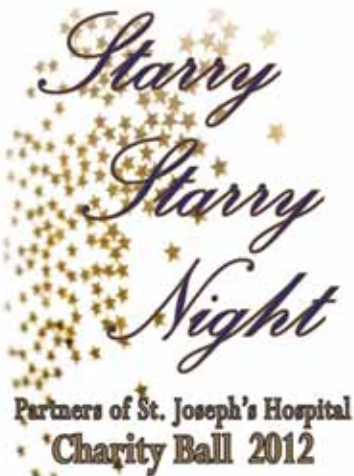
Pat LuCore said the new lounge was suggested by Jordan Reiter, Radiation Therapist, during a lean process conducted by the Regional Cancer Center as a 2011 quality improvement initiative. "The environment is conducive to tranquility," Pat said. "In addition, the lounge was identified as a way to improve patient flow, thereby improving efficiency in the program."

Reserve Your Seat Soon

Partners of St. Joseph's Hospital Host Annual Charity Ball

On Saturday, May 19, the Partners of St. Joseph's Hospital will host its 41st Annual Charity Ball. Tickets will go fast, so make sure to reserve your seat for this fun filled bash.

Over the past 41 years, many programs that have enhanced the well-being of patients and the community have been made possible through the support of attendees of this annual event. Those programs include renovations to Emergency Services and Birthing Center areas, new mammography equipment, a new pediatric security system, new Intensive Care beds, an upgrade to the Lifeline System, the purchase of a mobile clinic, and five annual scholarships to local students.



Charity Ball tickets are \$125 per person and raffle tickets are available for \$25 each or five for \$100. For reservations and raffle ticket purchasing, please call 715-717-7439 or email Dawn Bye at dbye@sjcfhshs.org. For more information, please visit www.stjoeschippfalls.com/news_and_events/charity_ballphtml.

An 'Always' Hospital Service Tip of the Week

New HCAHPS Survey Pays for Quality of Care

With publically reported HCAHPS surveys currently underway, creating a culture of 'Always' has never been more important. HCAHPS measures our patients' perception of the consistency with which we meet their needs; ensuring that facilities will be reimbursed based on the percentage that those needs are 'Always' met. 'Always' is about every patient, every department, every shift, and every day. In an experience-based survey, patients must experience excellent care on all shifts and with every interaction.

Possible question:

Q. During this hospital stay, how often did doctors treat you with courtesy and respect?

Possible responses:

A. ALWAYS, Usually, Sometimes, Never



“Islands of New England” Volunteer Partners Join Collette Vacations for Fall Tour Special



A travel information meeting for the Volunteer Partner's 2012 tour, Islands of New England will be held on February 28 at 6:00 pm in Conference Room 15 (near main emergency entrance).

The trip will depart on October 5, 2012 for 8-days of sightseeing around the New England Islands. The tour includes the cities of Providence, RI, and Boston, MA, and the islands off the Massachusetts coastline. The tour stops will be: Providence, Newport, Boston, Plymouth Rock, Cape Cod, Martha's Vineyard, Nantucket, Hyannis and Provincetown.

Guests will be lodged at Hilton Hotel in Providence, RI, and the Radisson Hotel in Hyannis, MA, during their visit. Eleven meals are included in the tour package. Roundtrip airfare to Boston from Minneapolis-St Paul International Airport and transportation from Eau Claire to the airport are also included in the tour price. Tour information is available in the Volunteer Services office.

Join us to see the beautiful sights of New England during the height of their fall color season! Book before March 31 and save \$100 off the tour price.



HSHS Values Line
Make a "good faith" report of noncompliant or unethical behavior without the fear of retaliation.
866.435.5777
hshsvalue.ethicspoint.com

Anonymous Confidential
24/7
Hospital Sisters Health System

February 2012 Colleague Updates coming soon!

Please attend during one of the following times, in the Community Auditorium:

February 6
7:15 a.m.
11 a.m.

February 7
7:15 a.m.
11 a.m.
5:30 p.m.

February 8
11 a.m.
5:30 p.m.

February 9
7:15 a.m.
11 a.m.

SHOW YOUR PRIDE!

WHA Kicks-Off Employee Pride Program

The Employee Pride Program, sponsored by the Wisconsin Hospital Association (WHA), allows health care employees to celebrate their pride in their work and the contributions they make to their patients, their community, and their profession. Colleagues from all departments are encouraged to participate by creatively expressing in their own words what it is that drew them to health care. This expression can be in the form of a story, poem, or essay, and must be 300 words or less.

The program is designed to allow colleagues to celebrate and showcase the pride and caring all of us bring to our work and to our community. Colleague entries must be sent to the People Services department by March 9. The hospital will select one for publication in the WHA Pride Program book. In addition, the winning submission will be eligible for a grand prize to be named later. For more information or entry guidelines, please contact People Services at 717-4246.

Canticle is a Sacred Heart Hospital newsletter that appears on the second and fourth Tuesday of every month and is available internally on the hospital's Pillar Boards & Intranet. It is also distributed by email and mail, and posted under the Media Center link at www.sacredhearteauclaire.org. Please direct comments, suggestions or requests for email newsletter (e-*Canticle*) subscriptions by phone at (715) 717-4256; or by email to DPaulson@shc.hshs.org; or by writing the Communications Department, 900 West Clairemont Avenue, Eau Claire, WI 54701. A "canticle" is a sacred song and is a reminder of our Franciscan tradition, the Hospital Sisters' healing ministry and Joy (one of our Core Values). Our newsletter's name is a tribute to "The Canticle of the Sun," by St. Francis, which praises God for all creation.